

4-/8-Channel Analogue HD Digital Recorder TVVR33004 / TVVR33008



® User guide

English

This user guide contains important information on starting operation and using the device.

Make sure that this user guide is handed over when the product is given to other persons.

Keep this user guide to consult later.

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Important safety information

Explanation of symbols

The following symbols are used in this manual and on the device:

| Symbol | Signal word | Meaning |
|---|-------------|--|
|  | Warning | Indicates a risk of injury or health hazards. |
|  | Warning | Indicates a risk of injury or health hazards caused by electrical voltage. |
|  | Important | Indicates possible damage to the device/accessories. |
|  | Note | Indicates important information. |

The following annotations are used in the text:

| | Meaning |
|--------|--|
| 1. ... | Required action to be carried out in a set order |
| 2. ... | |
| • ... | List without a set order, given either in the text or warning notice |
| • ... | |

Intended use

Only use the device for the purpose for which it was built and designed. Any other use is considered unintended!

This device may only be used for the following purpose(s):

- When connected to video signal sources (analogue/HD-TVI cameras) and video output devices (TFT monitor), this 4-/8-Channel Analogue HD Video Recorder is used to monitor objects.

 **Note**
 Data storage is subject to national data privacy guidelines.
 When carrying out the installation advise your customers of the existence of this guideline.

General

Before using this device for the first time, please read the following instructions carefully and observe all warning information, even if you are familiar with the use of electronic devices.

 **Warning**
 All guarantee claims are invalid in the event of damage caused by non-compliance with this user manual.
 We cannot be held liable for resulting damage.

 **Warning**
 In the event of personal or material damage caused by improper operation or non-compliance with the safety information, we cannot be held liable.
 All guarantee claims are void in such cases.

Retain this handbook for future reference.

If you sell or pass on the device on to third parties, you must include these instructions with the device.

This device has been manufactured in accordance with international safety standards.

Power supply

- Only operate this device through a power source which supplies the mains power specified on the type plate.
- If you are unsure of the available power supply, contact your utility company.

 **Warning**
 Prevent data loss.
 Always use the device with an uninterruptable power supply UPS with surge protection.

- Disconnect the device from the power supply before carrying out maintenance or installation work.
- The on/off switch on this device does not fully disconnect it from the mains supply.
- To fully disconnect the device completely from the mains, the mains plug must be withdrawn from the mains socket. The device should therefore be positioned so that there is always direct and unimpeded access to the mains plug and the plug can be removed immediately in the event of an emergency.

- To eliminate the risk of fire, the mains plug should be removed from the mains socket prior to an extended period of non-use. Prior to unstable weather and/or when there is a danger of lightning strike, separate the device from the mains network. Alternatively, connect the device to a UPS.



Warning

Never open the device yourself! There is the danger of electric shock.
Should it be necessary to open the device, refer to trained technicians or your specialist installation contractor.

- The installation or replacement of a hard disk drive should only be carried out by trained personnel or your specialist installation contractor.



Warning

Installations or modifications not carried out by trained technicians invalidate the warranty. We recommend that the installation of a hard disk drive is carried out by a specialist installation contractor.
Improper installation of the hard disk drive invalidates the warranty.

Overload/over voltage

- Avoid overloading electrical sockets, extension cables and adapters, as this can result in fire or electric shock.
- Use surge protection to prevent damage caused by overvoltage (e.g. in electrical storms).

Cable

- Always grasp all cables by the plug connector and do not pull the cable itself.
- Never grasp the power cable with wet hands, as this can cause a short circuit or electric shock.
- Do not place the device itself, items of furniture or other heavy objects on the cable and ensure that it does not become kinked, especially at the connector plug and at the connection sockets.
- Never tie a knot in the cable and do not bundle it together with other cables.
- All cable should be laid so that they cannot be trodden on, or cause a hazard.
- A damaged power cable can cause fire or electric shock. Check the power cable from time to time.
- Do not modify or manipulate the power cable or plug.
- Do not use any adapter plug or extension cable that do not conform to applicable safety standards and do not interfere with the mains or power cables.

Installation location/operating environment

- Place the device on a firm, level surface and do not place any heavy objects on the device.
- The device is not designed for operation in spaces with high temperatures or humidity (e.g. bathrooms), or excessive accumulation of dust.
- Operating temperature and operating humidity: -10°C to 55°C, maximum 85% relative humidity. The device may only be operated in a temperate climate.

Ensure that:

- adequate ventilation is always guaranteed (do not place the device on a shelf, thick carpet, bed or wherever ventilation slits may be covered. Always leave a 10 cm gap on all sides)
- no direct sources of heat (e.g. radiators) have an impact on the device
- the device must not be exposed to direct sunlight or strong artificial light
- the device is not in the immediate vicinity of magnetic fields (e.g. loudspeakers)
- no naked lights (e.g. lit candles) are on, or next to the device
- contact with sprayed or dripping water and caustic fluids is prevented
- the device is not operated in the vicinity of water, in particular, the device should never be submerged (do not place objects containing fluids, e.g. vases or drinks on or near the device)
- no foreign bodies penetrate the device
- the device is not exposed to wide temperature variations, as otherwise there may be condensation from humidity causing electrical short circuits
- the device is not exposed to excessive shock or vibration.

Care and maintenance

Maintenance is necessary if the device has been damaged (e.g. damage to the power cable and plug, or the housing), or if liquids or foreign bodies have got into the interior of the device, or if it has been exposed to rain or damp, or if it does not work properly or has been dropped.

- When conducting maintenance work (e.g. cleaning), disconnect the device from the mains.
- If smoke, unusual noises or smells occur, switch the device off immediately and unplug from the socket. In such cases, the device should not be used until it has been inspected by a qualified technician.
- Have all maintenance tasks carried out by qualified technicians only.
- Never open the housing of the device or accessories. If the housing is open there is the risk of fatal electric shock.
- Clean the device housing and the remote control with a damp cloth.
- Do not use solvents, white spirit, thinners etc. These may damage the surface of the device.
- Do not use any of the following substances:
- Brine, insect spray, solvents containing chlorine or acids (ammonium chloride), or scouring powder.
- Rub the surface gently with the cotton cloth until it is completely dry.



Warning

The device operates with a dangerous voltage level. The device should therefore only be opened by authorised technicians. All servicing and maintenance tasks must be carried out by authorised companies. Inadequate repair work can cause a fatal hazard for the user.

Accessories

- Only connect devices that are expressly suitable for the intended purpose. Otherwise, hazardous situations or damage to the device can occur.

Start-up

- Observe all safety and operating instructions before operating the device for the first time.
- Only open the housing to install the hard disk drive.



Warning

When installing the device in an existing video surveillance system, ensure that all devices have been disconnected from the mains power circuit and low-voltage circuit.



Warning

If in doubt, have a specialist technician carry out assembly, installation and connection of the device.

Improper or unprofessional work on the power supply system or domestic installations puts both you and others at risk.

Connect the installations so that the mains power circuit and low-voltage circuit always run separately from each other. They should not be connected at any point or become connected as a result of a malfunction.

Children

- Do not allow electrical devices to be handled by children. Do not allow children to use electrical devices unsupervised. Children may not properly identify possible hazards. Small parts may be fatal if swallowed.
- Also keep packaging film away from children. There is the risk of suffocation.
- This device is not intended for children. If used incorrectly, parts under spring tension may fly out and cause injury to children (e.g. to eyes).

Introduction

Dear Customer,

Thank you for purchasing this product.

This device complies with the requirements of the applicable EU directives. The declaration of conformity can be obtained from:

ABUS Security-Center GmbH & Co. KG
Linker Kreuthweg 5
86444 Affing
GERMANY

To ensure this condition is maintained and that safe operation is guaranteed, it is your obligation to observe this user manual.

Please read the entire user manual carefully before putting the product into operation, and pay attention to all operating instructions and safety information.

All company names and product descriptions are trademarks of the corresponding owner. All rights reserved.

If you have any questions, please contact your specialist installation contractor or specialist dealer.



Disclaimer

This user manual has been produced with the greatest of care. Should you identify any omissions or inaccuracies, please contact us at the address shown on the back of the manual. ABUS Security-Center GmbH does not accept any liability for technical and typographical errors, and reserves the right to make changes to the product and user manuals at any time and without prior warning. ABUS Security-Center GmbH is not liable or responsible for direct or indirect damage resulting from the equipment, performance and use of this product. No guarantee is made for the contents of this document.

General information

To use the device properly, read this user handbook thoroughly and retain it for later use.

This handbook contains instructions for the operation and maintenance of the recorder. Please contact an authorised specialist company for repair of the device.



Note

Be aware that alterations to the recorder carried out via the software must be accepted by clicking "Apply"/"Confirm" before leaving the tab or menu.

Unpacking the device

Handle the device with extreme care when unpacking it. Packaging and packaging aids can be reused and as far as possible should be sent for recycling.

We recommend that:

Paper, cardboard and corrugated cardboard, as well as plastic packaging items should be placed in the appropriate containers provided.

If no such facility exists in the area, then these materials should be put into general household waste.

If the original packaging has been damaged, start by inspecting the device. If the device shows signs of damage, return it in the original packaging and contact the manufacturer.

Recorder scope of delivery

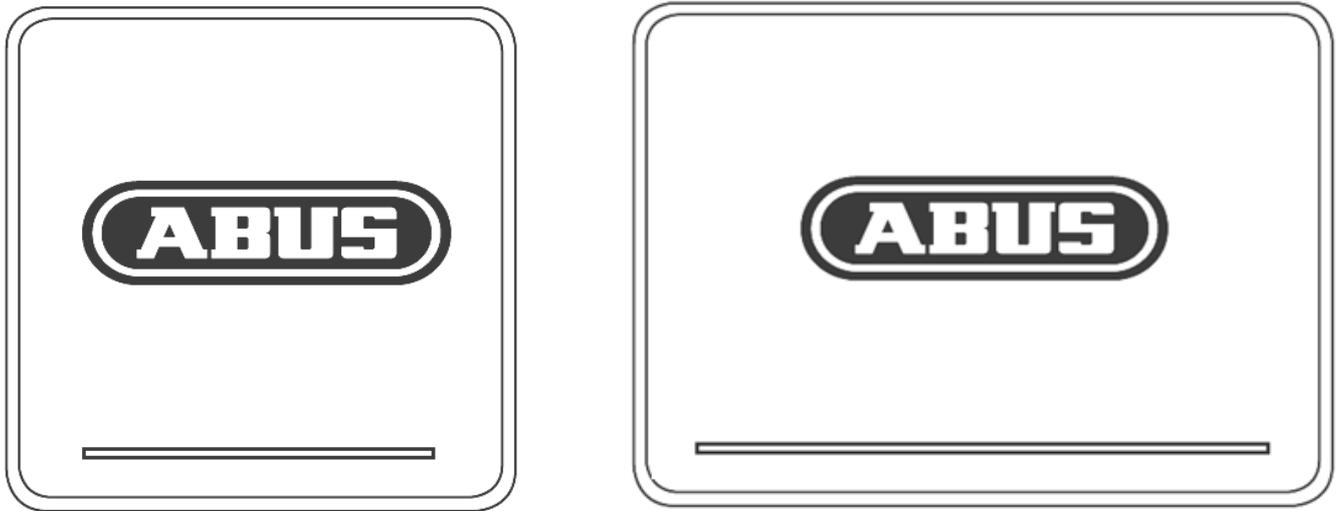
- ABUS 4/8-Channel Analogue HD Video Recorder
- USB mouse
- S-ATA cable and screws for hard drives
- Power supply unit
- Network cable
- CD
- User handbook
- Quickstart guide

Video surveillance sets scope of delivery

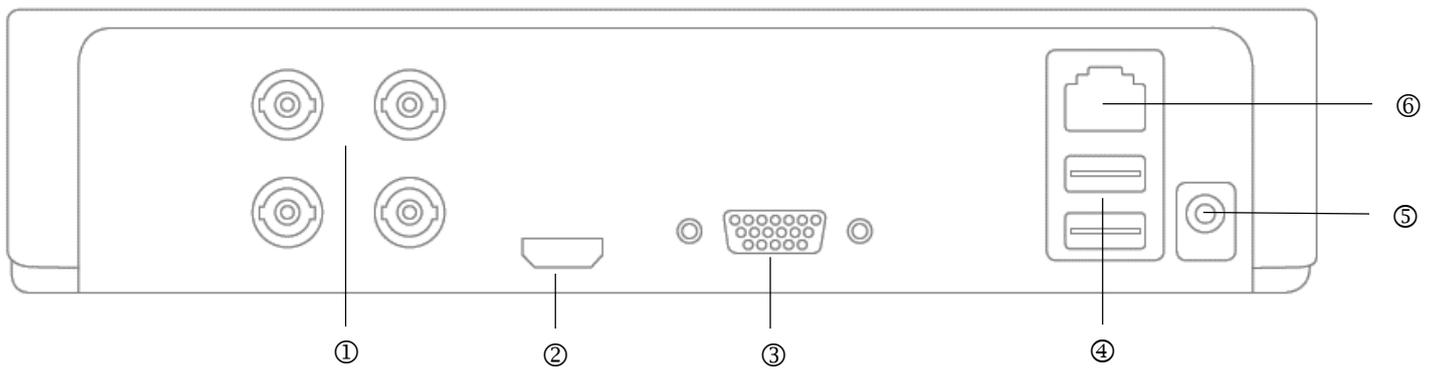
- ABUS 4/8-Channel Analogue HD Video Recorder
- 2/4 analogue HD cameras
- 2.5" 1 TB hard disk drive pre-installed
- USB mouse
- Power supply unit including 5-/9-way distribution cable
- 2/4 combi cable
- Network cable
- CD
- User handbook
- Quickstart guide

Device overview

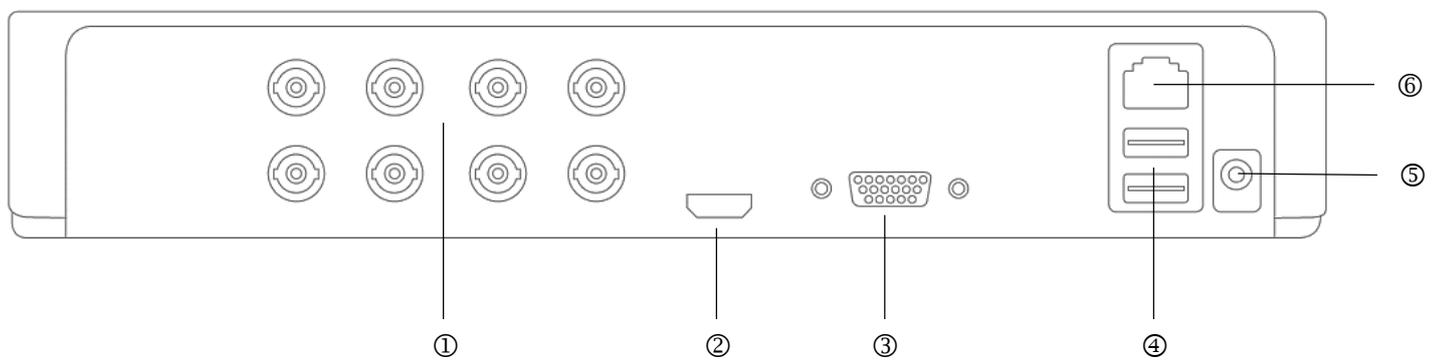
Front



Rear of the 4-channel recorder



Rear of the 8-channel recorder



System displays / Systemoperation

Status displays

The following status displays provide information about the operating status:

- LEDs on the top of the device
- acoustic signal tones
- icons (display elements) on the monitor.



Note

Note the remarks in the separate quickstart guide.

LED illumination



Note

Refer to the overview on page 75.

| Status | Function |
|---------------------------|---|
| Lit blue without flashing | System status OK |
| Off | The device is switched off or the status display has been manually deactivated in the menu. |

General

The device can be controlled using the following:

- a USB mouse
- Web interface
- CMS software

Operating with a mouse



Note

The further descriptions contained in this user guide involve using a mouse.

The device is suitable for use with a USB mouse. Connect the mouse to the USB port.

| Button | Function |
|--------|---|
| Left | Single click: <ul style="list-style-type: none"> • Selection in the menu, activation of an input field or a tab, display of the Quick Set menu. |

| | |
|--------------|--|
| | Double click: <ul style="list-style-type: none"> • Switch between the screen display of single and multiple images in the live view and during playback. Click and drag: Set up private masks or zones. |
| Right | Single click: <ul style="list-style-type: none"> • Open the pop-up menu. • Return to the previous menu. |
| Scroll wheel | In live view: <ul style="list-style-type: none"> • Display previous/next camera. |

On-screen keyboard

If you click with the mouse in a text input field, the on-screen keyboard appears:



For simple figure input, the following on-screen keyboard appears:



The keys have exactly the same function as a computer keyboard.

- To input a figure, click on it with the left mouse key.
- To finish the entry, click on **Enter**.
- To delete the figure in front of the cursor, click on **←**.
- To switch between upper and lower case text, click on the framed **a**. The active setting is indicated above the keyboard.
- To cancel an entry, or to leave the field, click on **ESC**.

Quickstart guide

Before you start

The following preparations must be completed:

1. Pay attention to the general information, safety information as well as statements on placement and connection.
2. Check the contents of the package for completeness and damage.

i Note
Note the remarks in the separate quickstart guide.

Connections at the back of the device

i Note
Refer to the overview on page 75.

| No | Name Function |
|----|---|
| 1 | VIDEO IN: BNC input for HD-TVI and analogue cameras |
| 2 | HDMI HDMI monitor connection |
| 3 | VGA: VGA monitor connection (9-pin), video output signal |
| 4 | USB: USB connections for operating with a mouse and data export |
| 5 | POWER SUPPLY 12 V DC |
| 6 | LAN: Ethernet LAN connection |

Installing the hard disk drive

Warning
 Switch the device off and disconnect it from the mains electricity.
Ensure proper earthing to avoid static discharge.

1. Install a hard disk drive, see separate quickstart guide.
2. First make a connection to the motherboard with the blue data cable (small connector).
3. Connect the power cable (large connector, 5-core).
4. Check that the connections are firmly in place.
5. Close the housing.

i Note
Only use hard disk drives that are authorised for video recording and 24/7 operation.

Make the connections

i Note
Observe the minimum radius when laying the cables. Do not kink the cables.

1. Connect all cameras to the recorder.
2. Connect the recorder to the LAN via the network cable.
3. Connect the monitor using the VGA or HDMI connection.
4. Connect the mouse to the USB port.
5. Connect the device to the mains power supply, it will then start automatically. The video surveillance sets also include a distributor cable which enables multiple cameras and the recorder to be operated using a single power supply unit.

i Note
During installation of the video surveillance sets, ensure that the maximum power supplied by the power supply unit will be sufficient for all the devices connected. Please refer to the devices' technical data for information about the maximum power supplied.
If the power supply unit does not provide enough power, please use suitable power supply units that will supply enough voltage to the cameras.

Starting the device

Attention
 The device may only be connected to a mains voltage supply as specified on the type plate.
For security purposes, use an uninterruptible power supply (UPS).

When the device is connected to the power supply, it starts up automatically and the LED status bar glows.

1. During the start-up procedure, the device carries out a self-test.
2. Finally, the setup wizard appears. End this, to go to live view.

Configuring the device

i Note
Note the remarks in the separate quickstart guide.

- Carry out the individual steps in the "set-up wizard".
- The following settings are configured one after the other: (Sequence)
 1. Select the operator console language
 2. Administrator configuration

3. Time settings (date, time etc.)
4. Network settings
5. Hard disk drive management (initialisation etc.)
6. Camera settings
7. Recording settings

i Note
From the ABUS home-page (www.abus.com), find out if new firmware updates are available for this device and install these.

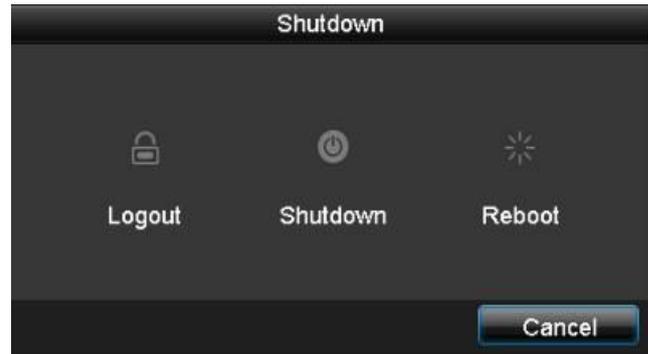
i Note
 Later alteration of date and time can lead to loss of data.

Note the explanation of:

| | |
|------------------------|----------|
| Description | page 75 |
| Live view | page 82 |
| Playback | page 84 |
| Network | page 90 |
| Recording | page 106 |
| Data export | page 115 |
| Troubleshooting | page 122 |

Switching off the device, locking, rebooting

In the main menu, click on Shutdown. The overview appears.



1. To switch off, select the **Shutdown** option and confirm the query with **Yes**. The device is switched off. Now pull out the plug of the power supply unit.
3. To lock the system, select the left hand symbol **Logout**. The user interface is locked. To reach the menu, a password must be entered.
4. To reboot, select the right hand symbol **Reboot**. The device carries out a reboot.

Switching on the device

- Plug in the power supply unit to start the device.

Setup wizard

Setting up the system

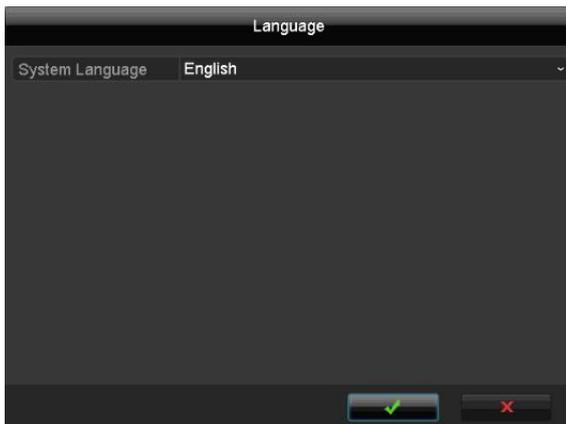
The setup wizard guides you through the required basic settings for the system. The video recorder will then be ready for recording and monitoring.



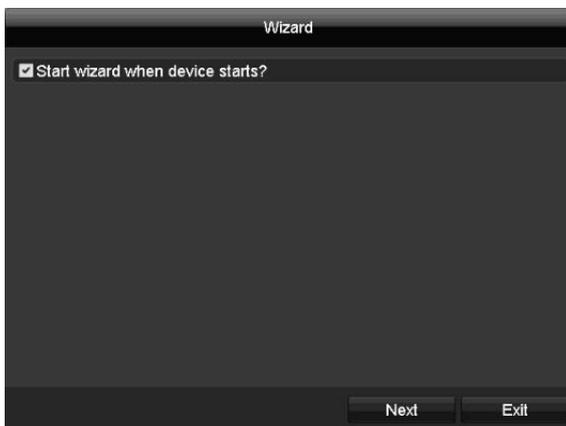
Note

All of the advanced settings can be found in the device menu.

Following the first switch-on, the language selection appears:



1. Click on the input field and select your language from the list. To proceed, click on ✓. The following query appears:



- Click on Next to start the wizard.



Note

After the system has been set up the 'checkbox' can be deactivated, the tick is hidden and the wizard no longer starts automatically.

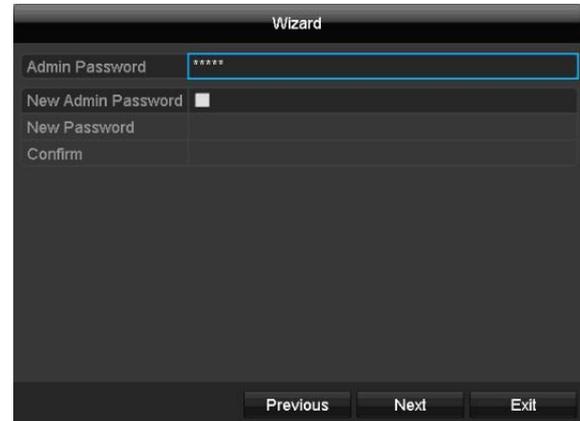
Administrator set up



Warning

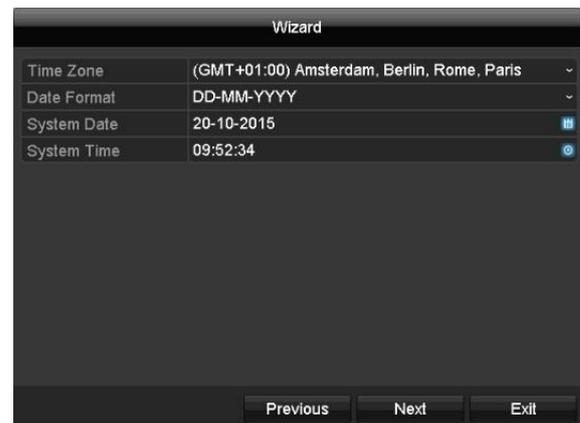
Note down the admin password.
The preset password is:

"1 2 3 4 5".



1. Click on the input field and enter the admin password.
2. To assign a new password, activate the 'checkbox' in front of **New Admin Password**.
3. Enter the new password and confirm the entry in the field below.
4. Click on **Next**.

System time and date



1. Enter the system time consisting of date and time.
2. Finish the setting by clicking on **Next**.

Network settings

| Wizard | |
|-----------------------|--------------------------|
| NIC Type | 10M/100M Self-adaptive |
| Enable DHCP | <input type="checkbox"/> |
| IPv4 Address | 192.168.0.100 |
| IPv4 Subnet Mask | 255.255.255.0 |
| IPv4 Default Gateway | 192.168.0.1 |
| Preferred DNS Serv... | 192.168.0.1 |
| Alternate DNS Server | |

| Wizard | |
|--------------------|-------------------------------------|
| Server Port | 8000 |
| HTTP Port | 80 |
| RTSP Port | 554 |
| Enable UPnP | <input checked="" type="checkbox"/> |
| Enable DDNS | <input checked="" type="checkbox"/> |
| DDNS Type | ABUS DDNS |
| Server Address | www.abus-server.com |
| Device Domain Name | |
| User Name | |
| Password | |

i Note

Ask the network administrator responsible whether the DHCP can be selected or the IP address and additional settings have to be done manually.

1. DHCP active: if the DHCP has been set up in the network router, enable the DHCP 'checkbox'. All network settings are then completed automatically.
2. DHCP inactive: enter the data manually (IPv4 address, IPv4 subnet mask as well as the default set up for the IPv4 Gateway = IPv4 address of the router). Alternatively you can also enter the address of the DNS server, which is required for email dispatch.

A typical address assignment could appear as follows:

- IPv4 address: 192.168.0.50
- IPv4 Subnet Mask: 255.255.255.0
- IPv4 Default Gateway: 192.168.0.1
- Preferred DNS Server: 192.168.0.1

i Note

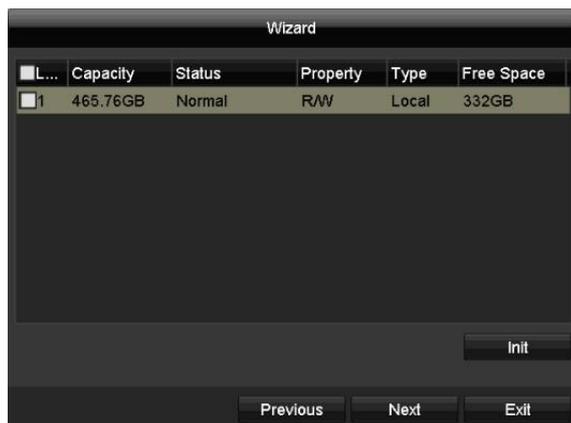
When the device is accessed remotely via the internet, it should be given a fixed network address.

i Note

If at the time of the initial installation there is no detailed data on port and DDNS configuration, then use the default settings recommended by the wizard.

1. Server Port: network port for remote access via PC software and App
2. HTTP port: network port for remote access to the web interface of the recorder.
3. Enable UPnP: enables the automatic configuration of the port releases on the router and device display in the windows network environment.
4. Enable DDNS: enables the DDNS function for comparison of the external IP addresses with a DDNS provider.
5. DDNS Type: select the DDNS provider. There is free DDNS access via abus-server.com.
6. Server address: enter the address data for the DDNS provider here (not necessary for ABUS server).
7. User name and password: enter the access data for the DDNS provider here (not necessary for ABUS server).

Hard disk drive management



1. To set up a hard disk drive, enable the 'checkbox' with a left click and then click on **Init**.

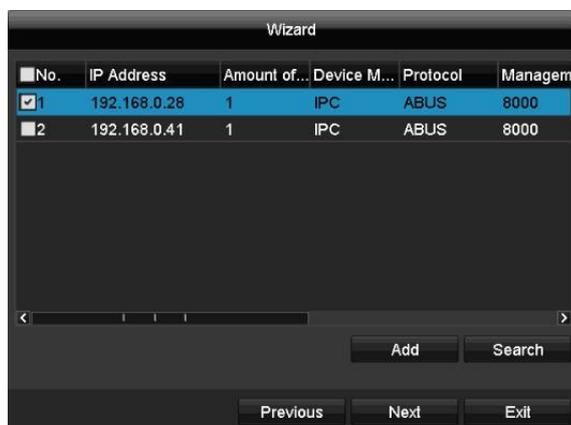


Warning

This will delete all data found on the disc.

2. Click on **OK** to acknowledge the security prompt. The hard disk drive is set up for use. Progress is shown on the status bar.
3. Finish the setting by selecting **OK** and then click on **Next**.

Setting up network cameras



1. To set up network cameras, click on **Search**.
2. An overview of all detected network cameras will then appear.
3. Activate the "checkbox" with a left-click to select the network camera and then click on **Add**.
4. No more than one IP camera can be added.
5. Click on **Next**.

Camera recording

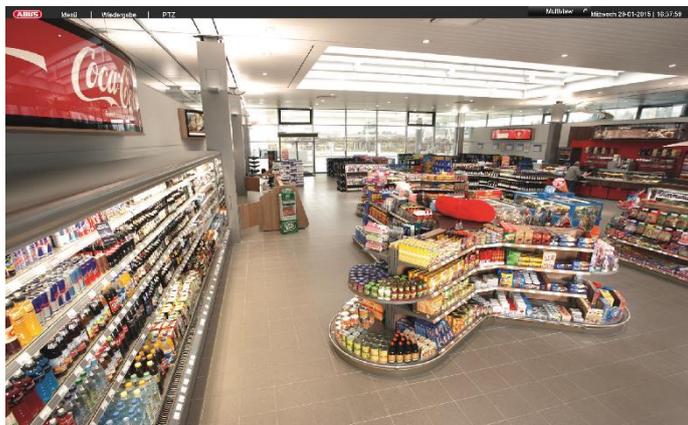


1. Select a "camera" from which to record.
2. Enable the check box "Start recording".
3. Select the recording type. It is possible to select between "Continuous" and "Movement detection".
4. Press **Copy** to apply the setting to other cameras. Select the cameras that appear in the new screen. Enable the appropriate checkbox with a mouse click.
5. Complete the setting and the setup wizard with **OK**.

Live view

Overview

Live view starts automatically when the device is switched on.

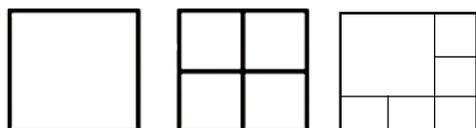


The following menus are found in the header:

- Menu and
- Playback
- PTZ

The device date and time are displayed on the right-hand side of the header. To the left, you will find multi view.

- Click on the icon to open the pop-up menu of the multi view.
- Click on one of the icons in the pop-up bar that appears in order to switch between the different views.



The signals of the connected cameras are displayed on the main screen.

- By double clicking with the left mouse button, you can display the selected camera image in full screen or switch back to the original view.

Status symbols

- The following symbols are displayed depending on the operating status of the device:

| Symbol | Meaning |
|--------|--|
| R | Yellow: motion recording <ul style="list-style-type: none"> • recording only upon motion detection |
| R | Blue: recording <ul style="list-style-type: none"> • continuous recording |

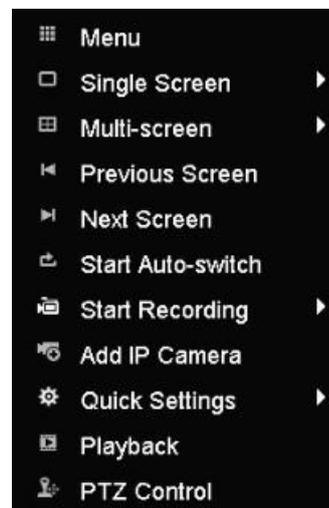
Pop-up menu with mouse operation



Note

Right click when the mouse pointer is positioned on a live image.

The following settings can be made. The arrow pointing to the right indicates that a sub-menu opens for selection:



| | |
|-------------------|--|
| Menu | Opens the main menu |
| Single Screen | Full-screen view of the selected camera. |
| Multi-screen | Various camera layouts |
| Previous Screen | Displays the previous camera |
| Next Screen | Displays the next camera(s) |
| Start Auto-switch | Starts the camera sequence display |
| Start Recording | Overwrites the record schedule of all cameras connected for continuous or movement recording and initiates this. |
| Quick Settings | Sets the output mode for the screen display |
| Playback | Switch to playback view |
| PTZ | Enables the PTZ mode of the selected camera. |



Note

Start Auto-switch:
Specify the display sequence delay in the display settings.

Selection bar in the camera image

In single or multi-screen, click on a camera image. A selection bar will appear:



(1) (2) (3) (4) (5) (6) (7) (8)

| No | Meaning of the symbol |
|-----|--|
| (1) | Area for moving the miniature bar |
| (2) | Activate/deactivate manual recording |
| (3) | Instant playback of the last 5 minutes |
| (4) | Activate/deactivate the audio function |
| (5) | Open the PTZ control menu (for PTZ cameras only) |
| (6) | Enable digital zoom. |
| (7) | Image display settings |
| (8) | Close the selection bar |

Playback in live view

General

There are three different options for playback:

- Through the event search in the main menu
- From the live display
- Via Log Information in the maintenance menu.

i Note

The "Previous/Next file/day/event" buttons are allocated as follows, depending on the playback mode:

Normal playback:

Pressing one of the buttons switches playback to the previous/next day.

Event search:

Pressing one of the buttons switches playback to the previous/next event.

Data export:

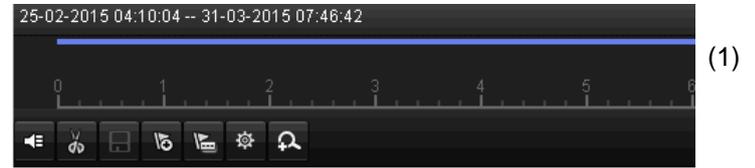
Pressing one of the buttons switches playback to the previous/next file.

i Note

It is possible to start playback on up to 16 camera channels at the same time.

Control via the control panel

The control panel (4) is used to control running playback. The symbols have the following meanings:



(2) (3) (4) (5) (6) (7) (8)



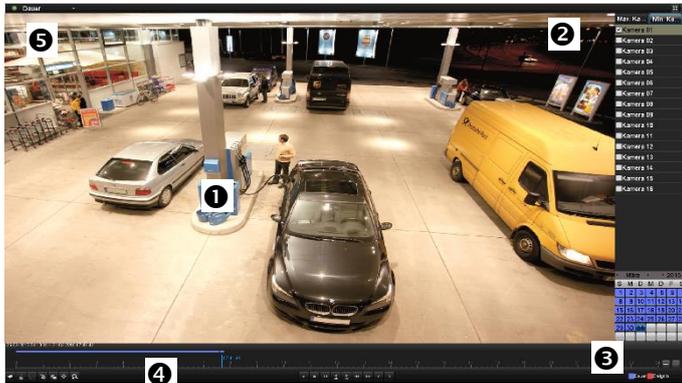
(9) (10) (11) (12) (13) (14) (15) (16) (17)



(18) (19)
(20) (21)

Playback screen

Playback is controlled via the control panel:



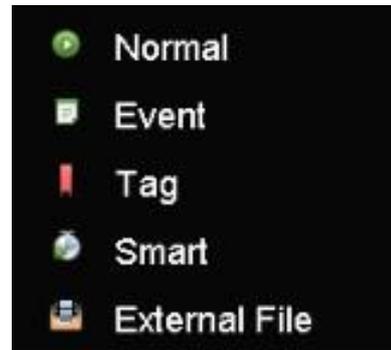
| No | Area |
|----|---|
| 1 | Running playback with date and time |
| 2 | Selection of camera for playback |
| 3 | Calendar with recording type |
| 4 | Control panel with time bar (see right) |
| 5 | Selection of playback type |

| No | Meaning of the symbol |
|----|---|
| 1 | Time bar: Click on the time bar with the mouse to continue playback from another point. • Click on the slider and drag it to a specific time to start playback from that point. |
| 2 | Enable/disable audio output. |
| 3 | Start/stop video clip export. |
| 4 | Save video clip. |
| 5 | Add tag (see "Tag" playback type). |
| 6 | Add user-defined tag (see "Tag" playback type). |
| 7 | Tag management. |
| 8 | Digital zoom |
| 9 | Reverse playback. |
| 10 | Stop playback |
| 11 | Start/pause playback. |
| 12 | Go back 30 seconds. |
| 13 | Go forward 30 seconds. |
| 14 | Go forward in slow-motion (8x → 1x). |
| 15 | Fast forward (1x → 8x). |
| 16 | Previous day. |

| | |
|----|---|
| 17 | Next day. |
| 18 | Reduce time bar section. |
| 19 | Increase time bar section. |
| 20 | Tag for continuous recording |
| 21 | Tag for event recording (movement, alarm) |

Selecting playback type

Selecting the playback type (5) allows various types of recording and event to be displayed and filtered in the playback view.



Click on "Tag management" (6):



- Click on the edit icon to change the description of your tag. To remove a tag, click on the delete icon.

The following menus are available:

| Type | Description |
|---------------|---|
| Normal | Playback of recorded video data. |
| Event | Search and playback of video data recorded by means of motion detection or alarm input. |
| Tag | Search and playback of video data provided with a tag. |
| Smart | Search and playback of video data via pre-defined full screen motion detection for all recorded data. |
| External File | Search and playback of video data found on a connected external data storage device (USB). |

Device menu

Menu overview

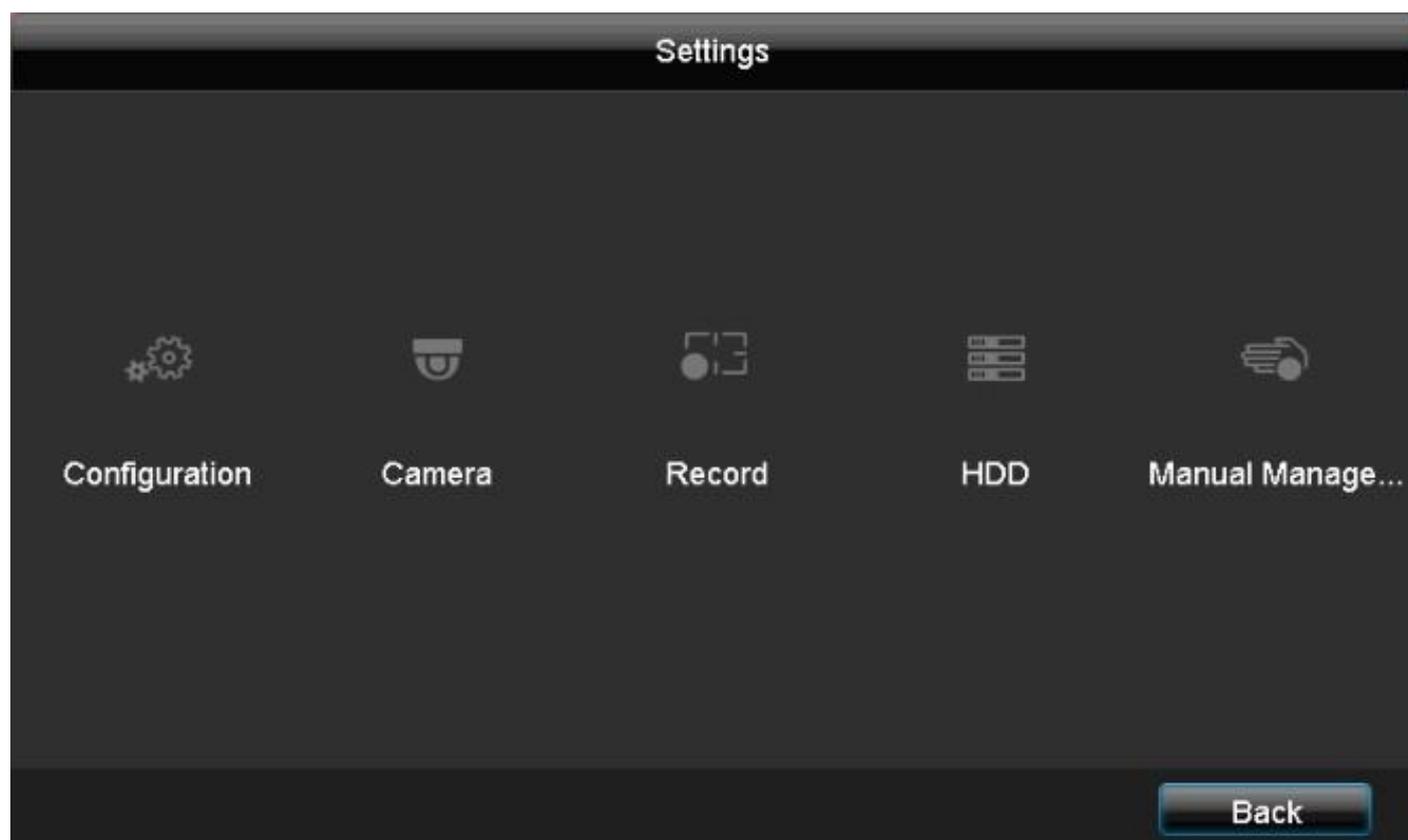
The following menu overview shows the main menus used to set and control the device.

You can also see important information about your device on the right-hand side.

- Click on the menu you need to open it.
- Click on Exit to close the menu overview.

| Menu | Description |
|--------------|---|
| Settings | Leads to the Configuration, Camera, Recording, HDD and Playback menus. |
| Playback | Parameter-controlled search for video and image recordings which were triggered by events such as motion detection, as well as tags set in playback. |
| Video Export | Parameter-controlled search for video and image recordings which were triggered by events such as alarms or motion detection, as well as alarm events and tags set in playback. |
| Maintenance | System information, searching logs, importing/exporting configurations, device maintenance such as upgrading to new firmware, loading defaults, displaying traffic. |

Settings

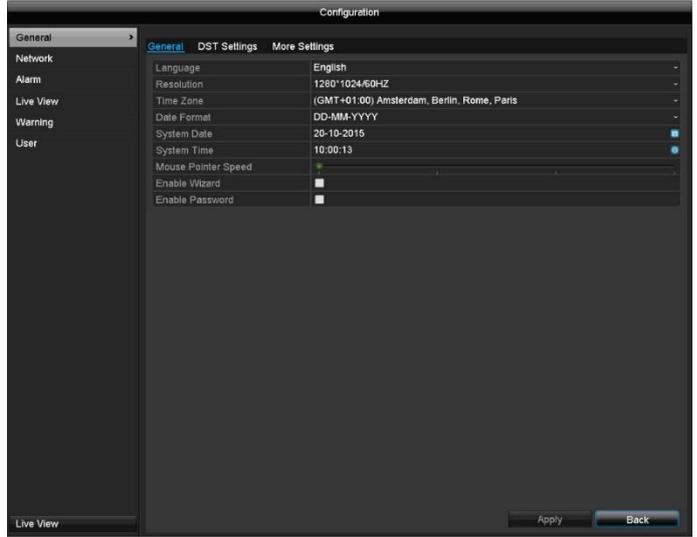
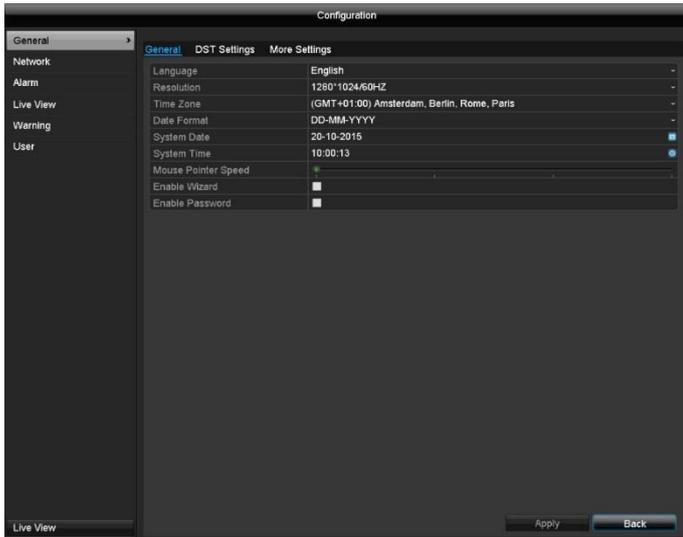


Menu description

| Menu | Description |
|-----------|---|
| Configure | Used to manage all device settings (General, Network, Live View, Warning and User). |
| Camera | Menu for setting camera parameters (OSD configuration, image mode, motion detection, private zone, tamper monitoring and video loss). |
| Recording | Menu for setting recording parameters (schedule, camera resolution, holiday etc.) |
| HDD | Used to initialise and manage a built-in hard disk drive (assign read/write functionality, cameras, manage network drive etc.) |
| Manual | Menu for setting manual recordings. |

Configuration

General settings



Note

The Configuration menu is used to manage all device settings.



Warning

Ensure that the date and time are set correctly. **ATTENTION:** Subsequent alterations may lead to loss of data. Ensure data is backed up promptly.

Overview

| Menu | Setting |
|-----------|---|
| General | Language, video, time, date, mouse, password, daylight saving time and other settings. |
| Network | Required network settings (manual IP, DHCP, PPPOE, DDNS etc.) and overview of network status. |
| Alarm | Settings for the alarm I/Os of the cameras (if available). |
| Live view | Display settings and assignment of the event output. |
| Warning | Response of the device in exceptional cases (hard disk drive full, network disconnected etc.) |
| User | Adding and changing users and assigning access rights. |

| General tab | Setting |
|---------------------|--|
| Language | On-screen display language. |
| Resolution | Monitor resolution |
| Time Zone | GMT (Greenwich Mean Time). |
| Date Format | MM-DD-YYYY, DD-MM-YYYY, YYYY-MM-DD. |
| System Time | Date, time |
| Mouse Pointer Speed | Slider (left = low speed, right = high speed) |
| Enable Wizard | Box ticked: The wizard will appear when the system is started up. |
| Enable Password | Box not ticked: A password does not need to be entered into the recorder itself. However, the password does need to be entered if accessing via the network. Box ticked: The password needs to be entered in order to use the menu. |

| DST Settings tab | Setting |
|----------------------|--|
| Auto DST Adjustment | If the box is ticked, the device switches automatically to daylight saving time. |
| Enable DST | If the box is ticked, a specific start/end date can be selected. |
| From/to | Start/end date for daylight saving time. |
| DST Bias | Daylight Saving Time bias: correction of daylight saving time to reference time. |
| More settings | Settings |
| Name | Unique specification of the device. |
| No | Used for unique identification when using CMS software. |
| Auto. log off | Never/1–30 minutes: controls how long the menu is displayed before it is hidden again. |
| Menu Output Mode | Use to specify the monitor output for the menu display. If set to auto, the recorder will detect the output. |

Confirm the settings by clicking on **Apply** and exit the menu by clicking on **OK**.

Network configuration

General

It is essential that the network settings are correct if you

- want to control the device and monitor remotely via your browser.

i Note

Please read the following general instructions before setting up the device.

A network is the connection of at least two network-compatible devices.

Transmission methods:

- wired networks (e.g. CAT5 cable)
- wireless networks (WLAN)
- other transmission types (Powerline)

All systems have significant similarities but are different in various ways.

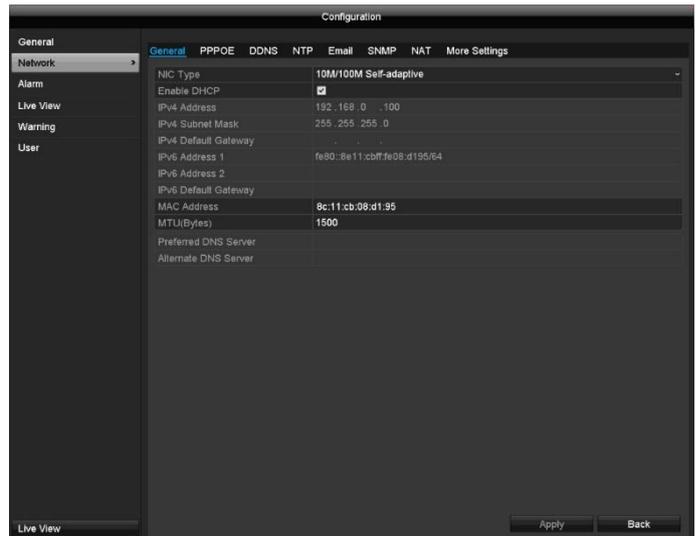
Terms

Below there is an overview of terms related to using the device on networks.

| Parameter | Setting |
|-----------------------|--|
| IP address | An IP address is the unique address of a network device on a network. It must only appear once on a network. Certain IP address ranges are reserved for public networks, such as the internet. |
| Private address range | E.g. 10.0.0.0–10.255.255.255 Subnet mask: 255.0.0.0 172.16.0.0–172.31.255.255 Subnet mask 255.255.0.0 192.168.0.0–192.168.255.255 Subnet mask 255.255.255.0 |
| Subnet mask | A subnet mask is a bit mask that is used to make decisions and assignments during routing. The standard subnet mask on home networks is 255.255.255.0. |
| Gateway | A gateway is a network device that allows all other network devices to access the internet. It can be, for example, the computer to which the DSL modem is connected or, most frequently, the router or access point on the network. |
| Name server | The name server, also known as the DNS (Domain Name Server), is responsible for assigning a unique IP address to a web address or URL (e.g. www.google.de). When a domain is entered into a browser, the DNS searches for the corresponding IP address of the server and forwards the query on to it. The IP of the provider's DNS can be entered here. However, it is often sufficient to select the IP of the gateway. This then forwards the queries independently to the provider DNS. |

| | |
|-------------|---|
| DHCP | <p>The DHCP server automatically assigns the IP address, subnet mask, gateway and name server to a network device.</p> <p>DHCPs are available in current routers. The DHCP service must be specially set and activated (see the relevant manual for more information).</p> <p>Note:</p> <p>When using fixed IP addresses together with a DHCP server, you should ensure that the fixed IP addresses are outside of the addresses assigned by DHCP to avoid problems occurring.</p> |
| Port | <p>A port is an interface that enables different programs to communicate. Certain ports are fixed (23: Telnet, 21: FTP), whilst others can be freely selected. Ports are relevant for various applications, e.g. for external access to the device via a browser.</p> |
| MAC address | <p>The MAC address (Media Access Control address or Ethernet ID) is the specific hardware address of the network adapter.</p> <p>It is used for the unique identification of the device on a computer network.</p> |

Network configuration



| Tab | Setting |
|---------------|---|
| General | Settings for the local network and selecting the network mode. |
| PPPOE | PPPOE is used with ADSL connections and when using a modem in Germany. Click on Change to enter the access data (user name and password) for your provider. |
| DDNS | Server for Dynamic Domain Name System management used to update host names and DNS entries. |
| NTP | Network Time Protocol. Server for time synchronisation. |
| Email | Specify email settings to be used when an email is sent to a specific address in the event of an alarm. |
| SNMP | SNMP is a protocol for displaying the network status via corresponding SNMP software. |
| NAT | Universal Plug and Play Settings for the convenient control of network devices on an IP network. |
| More Settings | Used to configure the IP address of the PC where a notification should be displayed in the event of an alarm. |

Network layout

The device must be physically connected to the network with a CAT5 cable; see Connections on page 75



Note

Please follow the instructions and notes for the network devices.

Several switches/routers/access points can be connected to one another. Firewalls and other security software may have a negative effect on the network.



Warning

When using a router, the network clients, and therefore the recorder, are "connected" to the internet and vice versa.

You should make sure that you take protective measures, such as using a firewall, changing your password and changing the port, to prevent unauthorised external access.

General tab

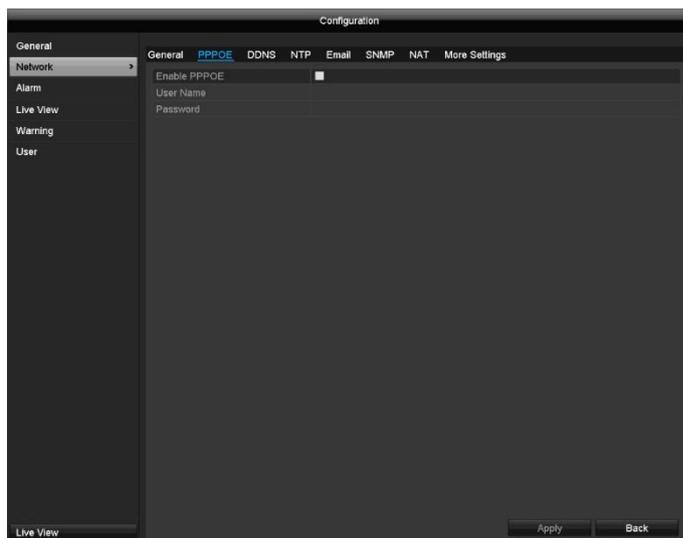
| Parameter | Setting |
|----------------------|---|
| NIC Type | Set the transmission speed of the integrated network card here. Tip: 10M/100M/1000M Self-adaptive. |
| DHCP | Tick the box if the IP addresses on the network are assigned dynamically via DHCP. DHCP enabled: subsequent entry fields are set to disabled because parameters are obtained via DHCP. Note: If the IP addresses are assigned manually, ensure that DCHP is not enabled (do not tick the box). |
| IPv4 Address | Address of the network device on the network when assigned manually. |
| IPv4 Subnet Mask | Usually 255.255.255.0. |
| IPv4 Default Gateway | Gateway address for internet access. |
| IPv6 Address 1 | Local (link local) IPv6 address. |
| IPv6 Address 2 | Global (global unicast) IPv6 address. |
| IPv6 Default Gateway | IPv6 gateway address for internet access. |
| MAC address | Hardware address of the integrated network card. |
| MTU(Bytes) | Describes the maximum protocol packet size. |
| Preferred DNS Server | Address of the domain name server, usually the IP address of the gateway. |
| Alternate DNS Server | IP address of the alternative DNS server. |



Note

In certain modes some of these settings cannot be selected.

PPPOE tab



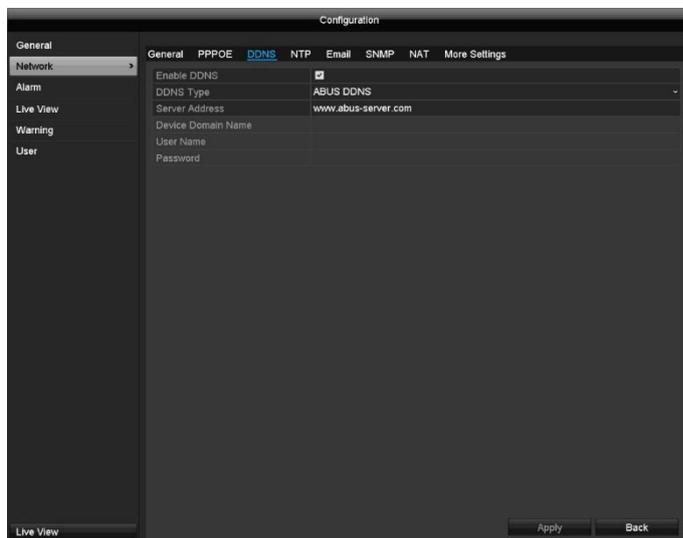
1. Tick the "Enable PPPOE" box. Then enter your user name (internet access ID) and password and confirm your password.
2. Apply the data by clicking on **Apply**.



Warning

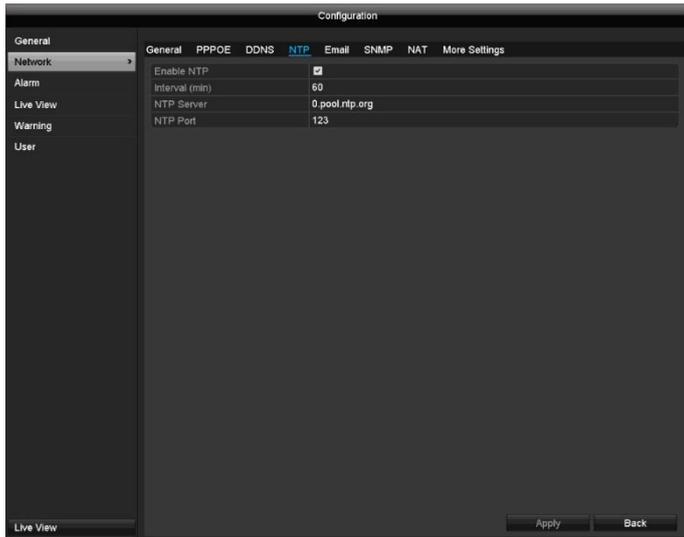
If possible, only use PPPOE when no router is available.

DDNS tab



1. To be able to use the ABUS DDNS function, you first need to set up an account at www.abus-server.com. Please read the FAQs on this topic on the website.
2. Tick the "Enable DDNS" box. Then select "DynDNS" as the DDNS Type and enter the www.abus-server.com IP address in the "Server Address" field.
3. Apply the data by clicking on **Apply**. The IP address of your internet connection is now updated on the server every minute.

NTP tab



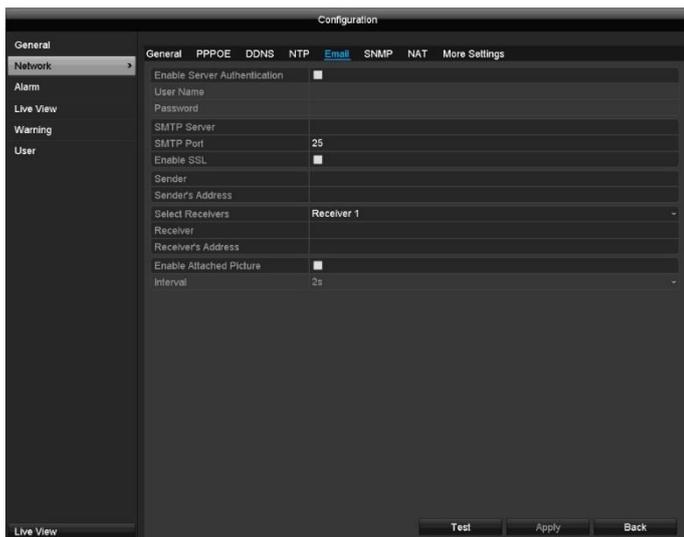
Note

The recorder can synchronise the time with an external server. Several server addresses are available on the internet for this purpose.

1. Tick the "Enable NTP" box and enter the interval after which synchronisation should be repeated. Enter the IP address of the NTP server and the NTP port.
2. Apply the data by clicking on **Apply**.

Email tab

In the event of an alarm, the device can send a message by email. Enter the email configuration here.



| | |
|-------------------------|--|
| Password | Password used to protect the email account |
| SMTP Server | SMTP server address of the provider. |
| SMTP Port | Enter the SMTP port |
| Enable SSL | Tick the box to enable email encryption |
| Sender | Name of the sender |
| Sender's Address | The email address linked to the email account |
| Select Receivers | Select three potential recipients for the email |
| Receiver | Enter the name of the recipient here |
| Receiver's Address | Enter the email address of the recipient |
| Enable Attached Picture | Tick the box if camera recordings should also be sent with the email as photo files |
| Interval | Select a trigger time of between two and five seconds. The pictures will only be sent if motion is detected during the time frame defined. |

1. Enter the parameters of the email notification.
2. Then click on **Test** to send a test email.
3. If you have entered everything correctly and have received a confirmation email, click on **Apply**.

Note

The device will send an email to the specified recipients.

If no email is received, check the settings and correct them where necessary.

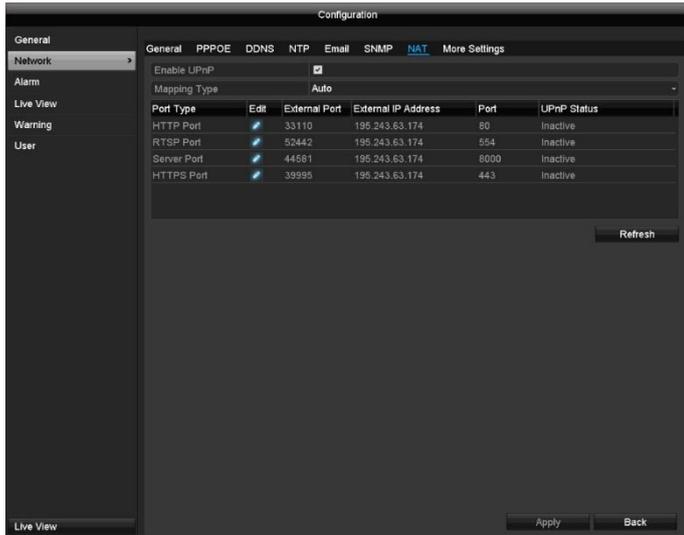
If necessary, check the junk mail settings for your email client.

Note

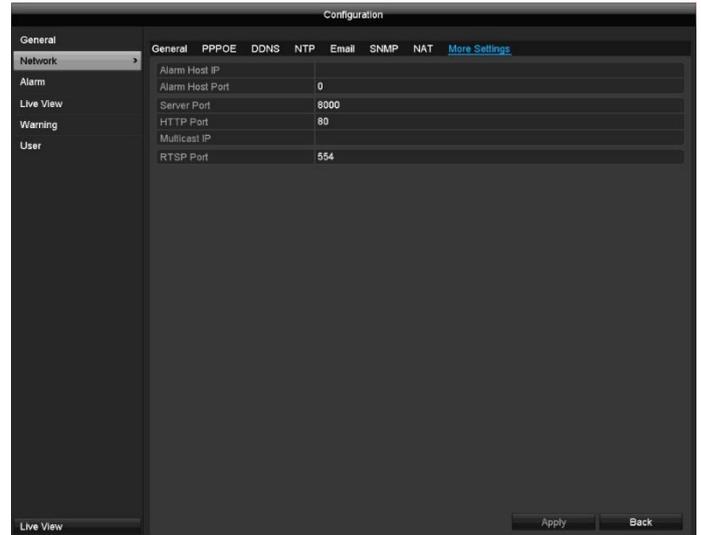
You can obtain the access data and settings for sending SMTP from your email provider. Some email providers only provide SSL encryption for sending emails. This recorder has been tested for SSL compatibility with the following providers: GMX, Web.de and Gmail.

| Parameter | Setting |
|------------------------------|--|
| Enable Server Authentication | Tick the box when logged onto the internet provider's server |
| User Name | Email account with the provider |

NAT tab



More Settings tab



| Parameter | Setting |
|--------------|---|
| Enable UPnP | Tick the box to enable visibility on an IP network. When this function is enabled, port forwarding is automatically entered in the router for all network ports (provided that UPnP is enabled in the router). If UPnP is enabled, the network ports configured by UPnP are transferred to the ABUS server (provided that ABUS DDNS is enabled). |
| Mapping type | For "manual" settings, the network ports can be manually defined using the "Edit" button. For "auto" settings, the recorder checks for free network ports on the router and defines the port numbers in a random pattern. |

| Parameter | Setting |
|-----------------|---|
| Alarm Host IP | Network address of the CMS station |
| Alarm Host Port | Port for your CMS station |
| Server Port | Port for data communication (default: 8000) |
| HTTP Port | Port for the web server (default: 80) |
| Multicast IP | You can enter the multicast IP here too in order to minimise traffic. The IP address must correspond to the one in the video surveillance software. |
| RTSP Port | Enter the RTSP port (Default: 554). |



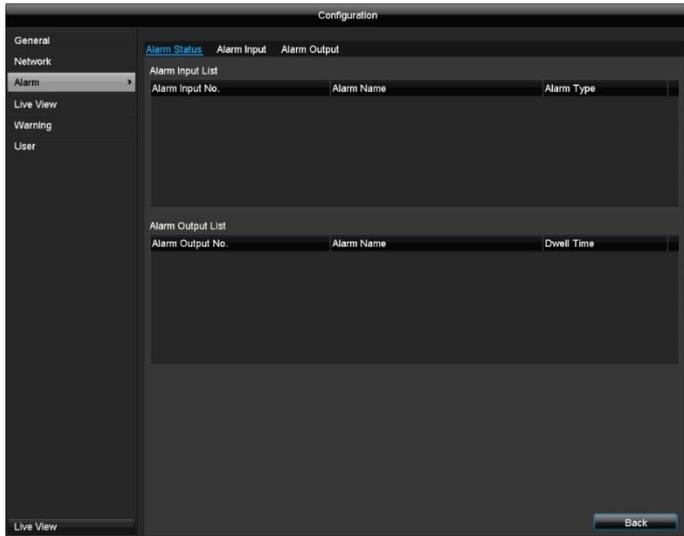
Note

Server port 8000 and HTTP port 80 are the standard ports for remote clients and remote internet browser access.

Confirm the settings by clicking on **Apply** and exit the menu by clicking on **Back**.

Alarm

Alarm Status tab

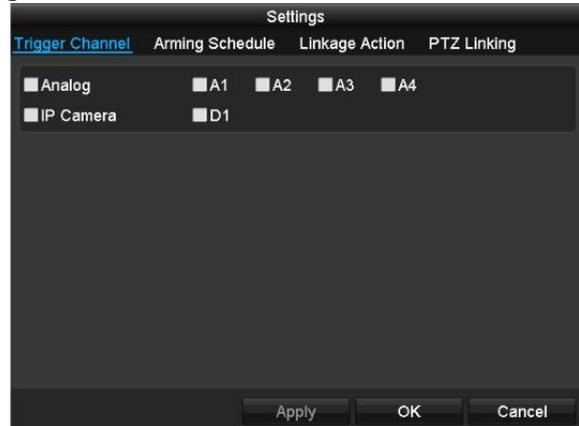


Here you can see a list of all the alarm inputs and outputs and their current status.

- Confirm the settings by clicking on **Apply** and exit the menu by clicking on **Back**.

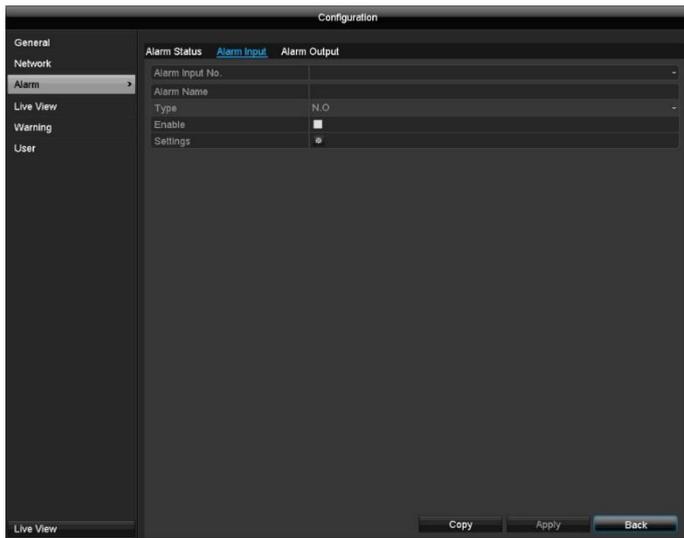
Settings

Trigger Channel tab

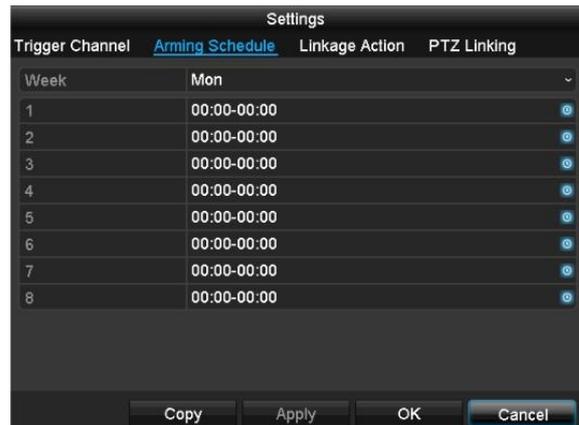


Tick the corresponding box to select which camera channel is triggered in the event of an alarm.

Alarm Input tab



Arming Schedule tab



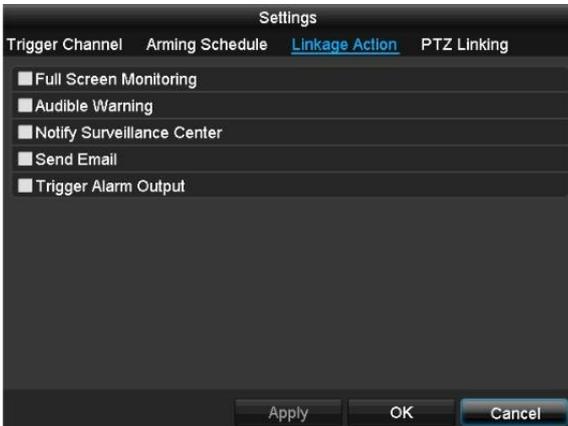
- Define the time at which the responses selected in the "Reaction" tab are activated when there is an alarm.
- Click on "Copy" to apply these settings to other days of the week or the entire week.

| Parameter | Setting |
|-----------------|--|
| Alarm Input No. | Select the alarm input to adjust the settings. |
| Alarm Name | Enter a clear description, e.g. warehouse door contact. |
| Type | N.O.: normally open circuit N.C.: normally closed circuit |

- Activate the alarm input by ticking the "Settings" box.
- Define the response of the recorder in the event of an alarm under "**Settings**".
- Click on **Copy** to apply these settings to other cameras.

Linkage Action tab

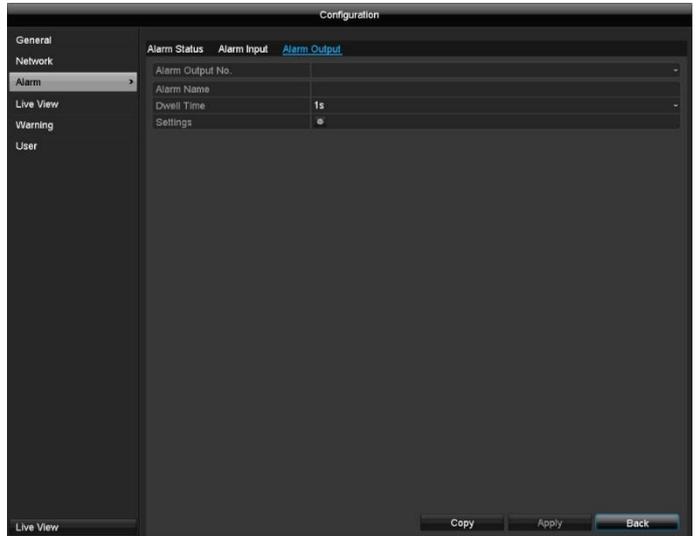
Select the **Linkage Action** tab. Here you can configure the response of the recorder in the event of an alarm by ticking the corresponding box.



| | |
|--------------|----------------------------|
| Call Preset | Select the preset number. |
| Call Patrol | Select the patrol number. |
| Call Pattern | Select the pattern number. |

- Confirm the settings by clicking on **Apply** and exit the menu by clicking on **OK**.

Alarm Output tab



| Parameter | Notifications |
|----------------------------|---|
| Full Screen Monitoring | The camera is displayed in full screen in live view. |
| Audible Warning | The device emits a repeated signal tone. |
| Notify Surveillance Centre | The CMS emits an audible warning tone. |
| Send Email | An email is sent to a specified email address. See page 92. |
| Trigger Alarm Output | The alarm output is triggered in the event of an alarm. |

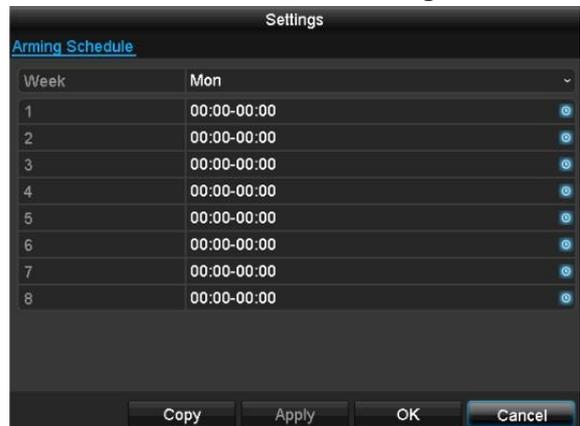
| Parameter | Setting |
|------------------|---|
| Alarm Output No. | Select the alarm output to adjust the settings. |
| Alarm Name | Enter a clear description, e.g. warehouse door contact. |
| Dwell Time | Select the dwell time for switching the alarm output. |

PTZ Linking tab

Here you can control specific PTZ presets, patrols or patterns for a taught-in camera.



- Activate the alarm output by ticking the "Settings" box.
- Define the schedule for the recorder alarm output in the event of an alarm under **"Settings"**.



| Parameter | Notifications |
|-----------|--|
| PTZ | Select the camera to be controlled using a PTZ command in the event of an alarm. |

- Click on **Copy** to apply these settings to other cameras.
- Confirm the settings by clicking on **Apply** and exit the menu by clicking on **Back**.

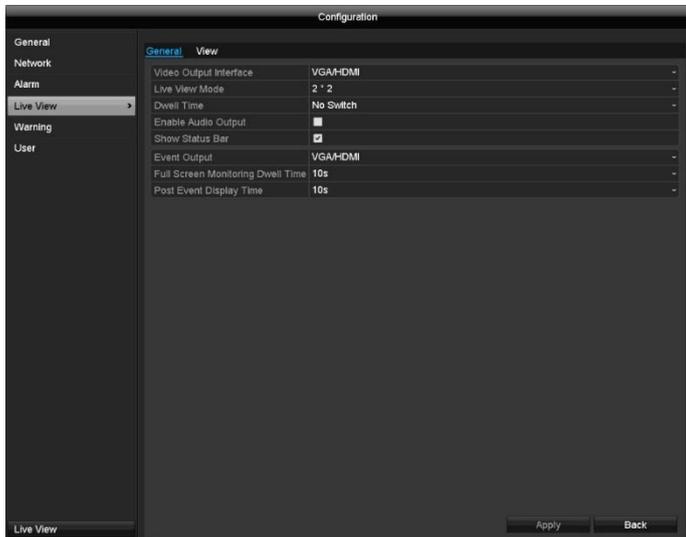
Live view



Note

The following settings are available for the live view.

Open the main menu and click on Configuration. Then click on Live View:



The following settings are available in the General tab:

| | |
|-----------------------------------|---|
| Video Output Interface | HDMI Select the connection where the settings are changed. |
| Live View Mode | Various camera layouts 1x1, 2x2, 1+5, 1+7 |
| Dwell Time | Switching time between the individual cameras during auto-switch. |
| Enable Audio Output | Activates the audio output (VGA/HDMI/BNC) for the live view. |
| Display status bar | Activate/deactivate the status bar. |
| Event Output | Allocate monitor for the output of events. |
| Full Screen Monitoring Dwell Time | The number of seconds for which the event will be displayed on the allocated monitor. |
| Post Event Display Time | The number of seconds for which the pop-up window should be displayed in the event of an alarm. |



Note

VGA monitor connected:

If a VGA monitor is connected, it will be recognised automatically when the device is started up. The main video signal will be displayed on the monitor.

HDMI monitor connected:

If no HDMI cable is connected to the monitor when the device is started up, the main video signal will be emitted at the main VGA connection. Connect the HDMI cable, shut down the recorder, then restart again after 10 seconds to perform automatic detection.

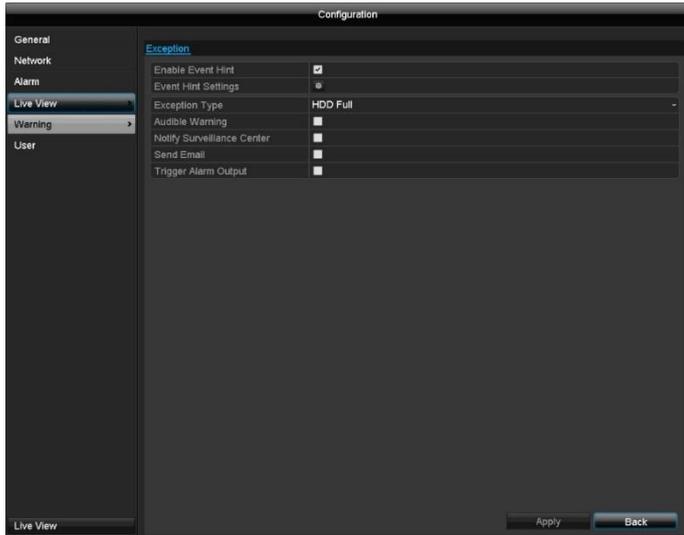
Setting the camera output

You can display a maximum of five (TVVR33004) or nine (TVVR33008) cameras simultaneously in the live view.



- Click on the View tab:
- Select the display mode.
 - 1 x 1
 - 2 x 2
 - 1 + 5
 - 1 + 7
 - 3 + 3
- Use the navigation keys to allocate the camera signal required to the corresponding screen section.
 - The X setting means that this particular camera is not being displayed.
- Click on **Apply** to apply the setting.

Warning



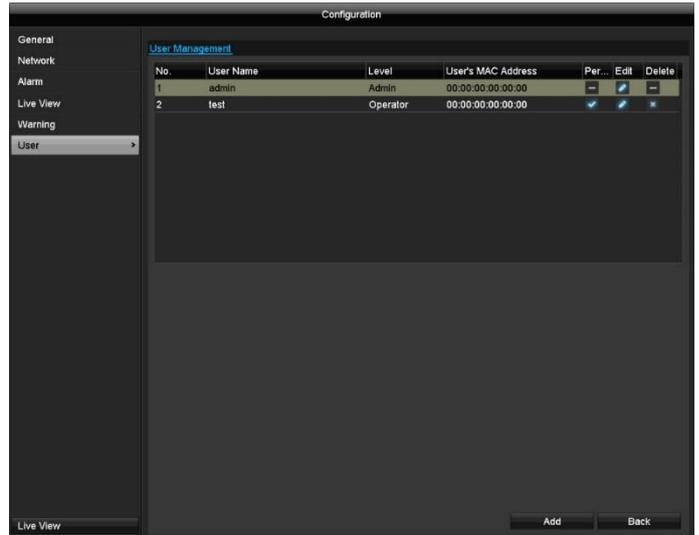
Set the response of the recorder for warning messages and system events here. To do this, activate the "Enable Event Hint" setting.

You can trigger a warning for the following error types:

- HDD Full
- HDD Error
- Network Disconnected
- IP Conflicted
- Illegal Login
- Input/recording resolution mismatch
- Exception Error

| Parameter | Notifications |
|----------------------------|--|
| Audible Warning | The device emits a repeated signal tone. |
| Notify Surveillance Center | A notification is sent to the CMS software event log. |
| Send Email | An email is sent to a specified email address. |
| Trigger Alarm Output | The selected alarm output is switched in the event of a fault. |

User

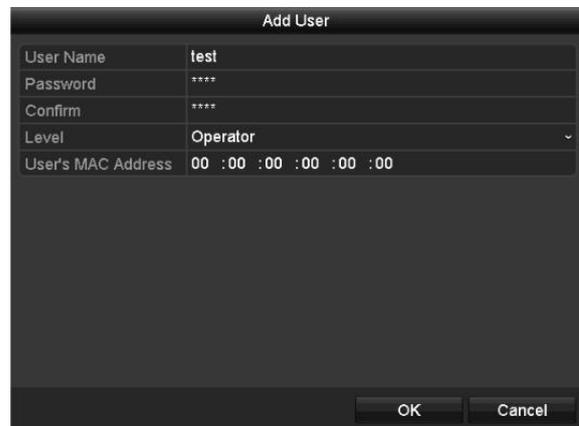


Warning

Note down the admin password. The preset password is: **"1 2 3 4 5"**.

In user management, you can add new users, delete users, and amend existing settings.

1. To add a new user, select **Add**.



| Parameter | Setting |
|-----------|---|
| User Name | Unique identification |
| Password | Access code for the device, for the purpose of device management. Note: change your passwords regularly, using a combination of letters and numbers etc. and note them down to be stored in a safe place. |
| Confirm | Enter the access code again for security. |
| Level | IMPORTANT: More rights can be set on the Operator level than on the Guest level. |

| | |
|--------------------|--|
| User's MAC Address | MAC address of the network adapter of the PC used by the corresponding user. Note: This limits access to the PC, for which the MAC address has been entered here. |
|--------------------|--|

2. Enter the name and password and confirm the password in the field below.
3. Select the level and enter the MAC address.
4. Confirm the settings by clicking on OK.



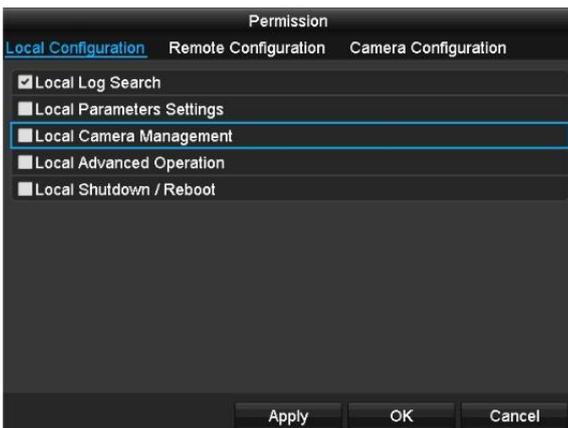
Warning

Follow the instructions below on assigning access rights.

| | |
|----------------------|--|
| Remote Configuration | Camera Permission: Remote Log Search Remote Parameters Settings Remote Camera Management Remote Video Output Control Two-way Audio Remote Alarm Control Local Advanced Operation Remote ShutDown / Reboot |
| Camera Configuration | Camera Permission: Remote Live View Local Manual Operation Remote Manual Operation Local Playback Remote Playback Local Video Export |

Setting permissions

Control the access permission of the user by clicking on the "Permission" icon. Only the access data of users added manually can be changed:



Warning

Change the general settings of the user (name, password, level, MAC address) by clicking on the "Edit" icon or in the "Change Password" tab.



Note

The user can adjust the settings locally, i.e. on the device, or change the parameters.

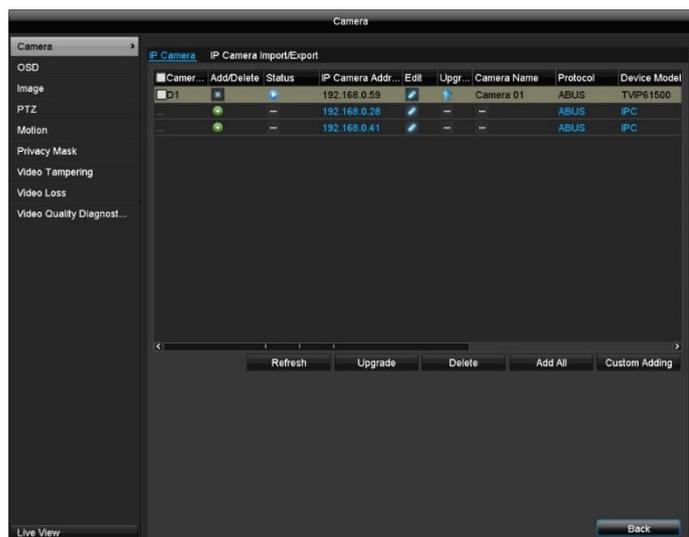
The user can access the device via the network connection.

Settings relating to permission to access individual cameras (via the network or locally) can be found in the Camera tab.

| Parameter | Setting |
|---------------------|---|
| Local Configuration | Local Log Search Local Parameters Settings Local Camera Management Local Advanced Operation Local Shutdown/Reboot |

Camera

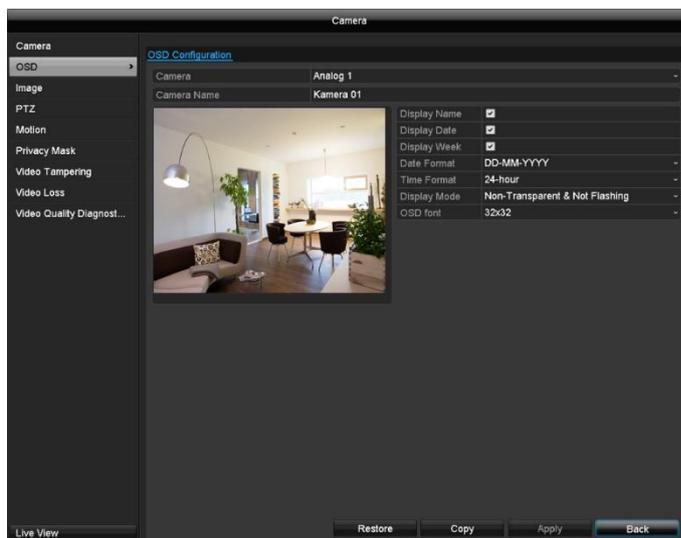
Camera



The following cameras are compatible with the recorders:

TVIP11560; TVIP21560; TVIP41500; TVIP41660; TVIP61500; TVIP61550; TVIP82900

OSD



Select the camera channel to be processed under "Camera".

| | |
|-------------------|---|
| Camera | Shows the camera number |
| Add | Adds a new network camera |
| IP Camera Address | Shows the IP address set for the camera |
| Edit | Edit the camera |
| Name | Shows the name of the network camera |
| Protocol | Shows the selected protocol |
| Device Model | Shows the model |
| Refresh | Refreshes the list |
| Delete | Deletes a network camera |
| Add All | Adds all existing network cameras |
| Custom | Settings for custom adding |

Click the + sign to add a network camera.

Click "Refresh" to search the network for existing ABUS network cameras.

Click "Add All" to add all existing network cameras.



Note

In some cases, you need to manually enter the user names, password and http port afterwards.

The available bandwidth shows you how much bandwidth is still available for setting up the network cameras.

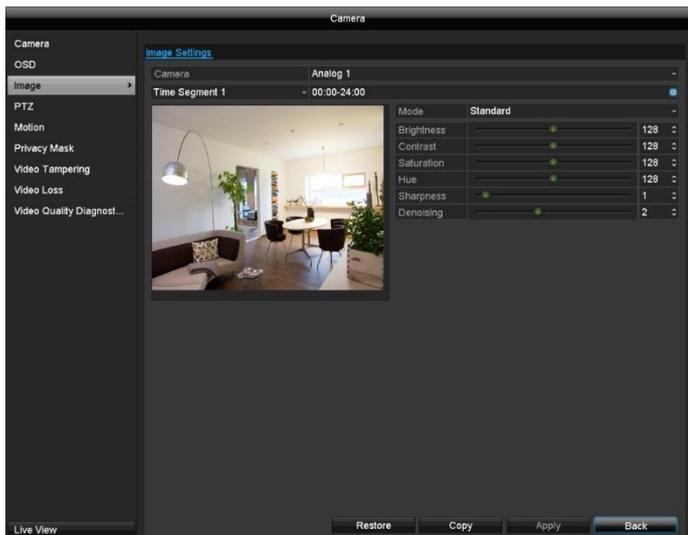


Note

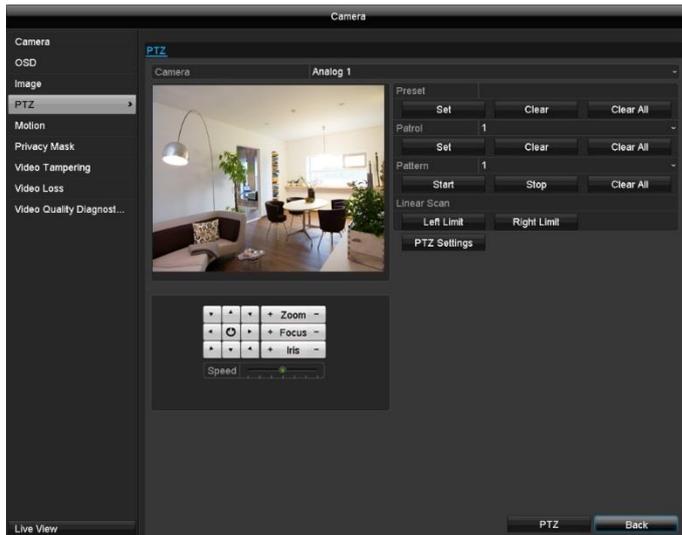
One network camera can be added to recorder TVVR33004 and two cameras to recorder TVVR33008.

| Parameter | Setting |
|--------------|---|
| Camera | Selection of the camera channel to be processed |
| Name | Allocation of camera name |
| Display Name | Activate/deactivate display of camera name in the live view |
| Display Date | Activate/deactivate display of date in the live view |
| Display Week | Display the calendar week for the playback search |
| Date Format | Select the display format for the date of the playback search |
| Time Format | Select the display format for the time of the playback search |
| Display Mode | Settings for displaying the camera name and date |
| OSD font | Selection of font size |

Image



PTZ



Select the camera channel to be processed under "Camera".

| Parameter | Setting |
|-----------------|---|
| Camera | Selection of the camera channel to be processed |
| Time segments | The image settings can be set to two different time segments per camera (e.g. day/night). Time Segment 2 is only available if an adjustment is being carried out to Time Segment 1. |
| Model | Preset for indoor, low light conditions and outdoor. |
| Brightness | Value between 0 and 255 |
| Contrast | Value between 0 and 255 |
| Saturation | Value between 0 and 255 |
| Hue | Value between 0 and 255 |
| Sharpness | Value between 0 and 15 |
| Noise reduction | Value between 0 and 5 |

All image adjustments are made locally on the recorder (recorder signal input). Dependent on the camera model, additional image adjustments are carried out in the camera OSD.

Select the camera channel to be processed under "Camera". When an analogue HD PTZ camera is being used, the control signals are transferred directly via the BNC cable.

Select the camera channel to be processed under "Camera".

The following actions are programmable:

| | |
|--------------|--|
| Presets | Saving of individual preset positions. |
| Patrol | Saving of patrols. |
| Pattern | Saving of motion pattern. |
| Linear scan. | Horizontal scan. |

Saving and retrieving presets

1. Use the arrow keys to navigate the camera to the desired image section.
2. Save the preset position by selection of a preset number in the Preset input field. Input the desired number via the keypad and press the "Set" button in the Preset menu.
3. Click on the "PTZ" button and in the "General" tab, select the position on the keypad. Press the "Call Preset" button to go to the saved Presets

Setting up and calling up patrols

1. Create several presets to use for the patrol
2. Click on "Set" to configure the patrol. Define a preset with dwell time and speed for each key point.
3. Add more presets to set up the required patrol.
4. Click on the "PTZ" button and in the "General" tab, select the position on the keypad. Press the "Call Patrol" button to go to the saved patrol.

Saving and retrieving a pattern

1. Start the recording by pressing the "Start" button.
2. Use the arrow keys to navigate the camera to the desired image sections and positions.
3. Save the recording by pressing the "Stop" button.
4. Click on the "PTZ" button and in the "General" tab, select the position on the keypad. Press the "Start Pattern" button to go to the saved pattern.

Linear scan

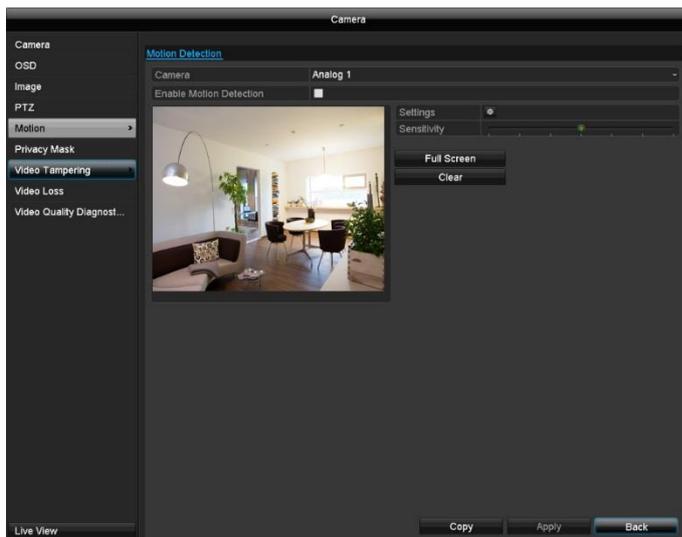
1. Use the arrow keys to navigate the camera to the desired image sections and positions.
2. Press the "Left Limit" / "Right Limit" button to define the maximum horizontal value.
3. Click on the "PTZ" button and in the "General" tab, select the position on the keypad. Press the "Start Pattern" button to go to the saved pattern.

PTZ Settings

The protocol settings for the PTZ camera can be set here. When using an HD TVI camera, the settings are automatically detected. Protocol for HD TVI is ABUS-C (Coaxitron). Select another protocol when using an analogue PTZ camera.

| Parameter | Setting |
|--------------|------------------------------|
| Camera | Select the camera channel |
| Baud Rate | Define the transmission rate |
| Data Bit | Standard 8 |
| Stop Bit | Standard 1 |
| Parity | No standard |
| Flow Ctrl | No standard |
| PTZ Protocol | Select the PTZ protocol |
| Address | Select the camera ID |

Motion



Select the camera channel to be processed under "Camera".

Put a tick by Motion Detection and with the mouse drag one or more windows for the detection zone. Alternatively, by pressing the "Full Screen" button, the whole picture area for motion detection can be marked.



Note

To record with the aid of motion detection, you must set up the schedule under **Record**.

When there are pixel changes in live view, motion detection activates the camera. By setting the "**Sensitivity**" slider, the resolution pattern can be adapted for each individual camera.

Trigger Channel

When you click on "Settings", the **Trigger Channel** tab will appear (only for motion detection):



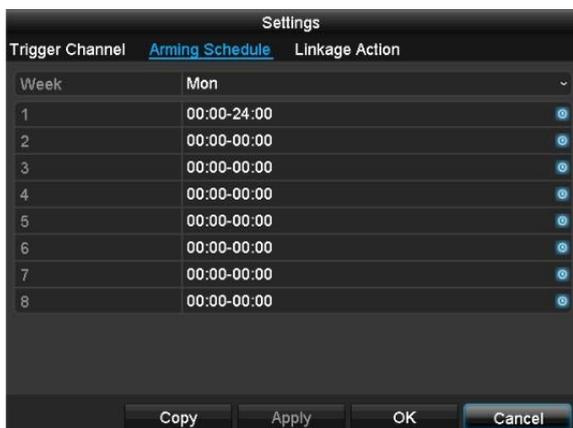
Select one or more camera channel(s) to react in the event of an alarm.

Confirm the settings by clicking on **Apply** and exit the menu by clicking on **OK**.

Arming Schedule

Select the **Arming Schedule** tab.

Here you set the times at which the reactions set in the **Linkage Action** tab are triggered.



1. Select the day and enter the schedule.



Note

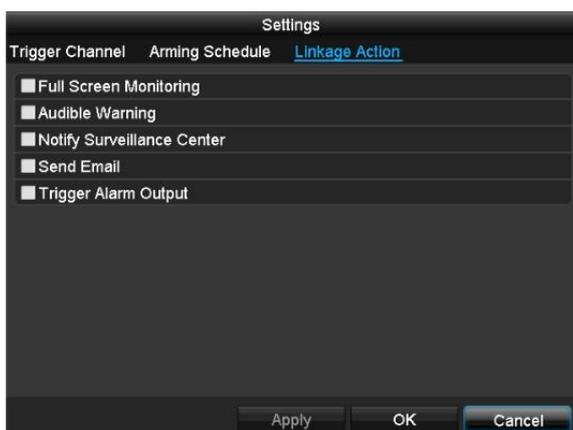
Up to eight time slots, between 00:00 and 00:00, can be defined in each case, but the individual time slots must not overlap.

2. Under **Copy**, select whether or not the setting should be applied to every day of the week and the holiday settings.
3. Confirm the settings by clicking on **Apply** and exit the menu by clicking on **OK**.

Linkage Method

Select the **Linkage Action** tab.

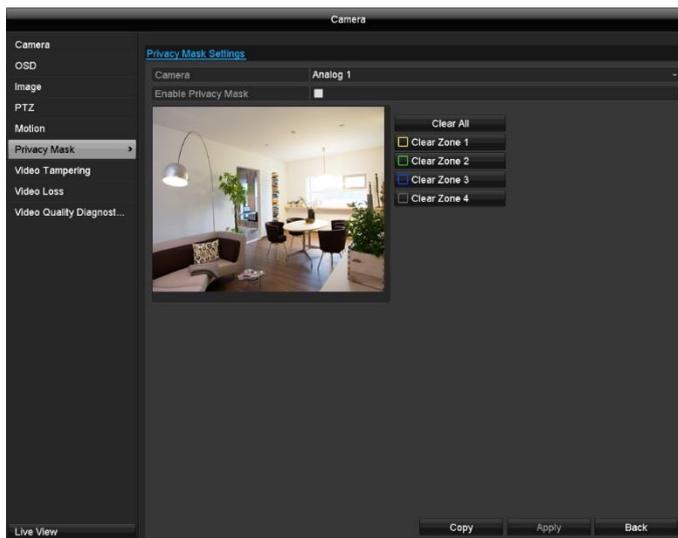
Here you can configure the response of the recorder in the event of an alarm by ticking the corresponding box.



| | |
|----------------------------|---|
| Notify Surveillance Centre | The CMS sends out a warning message |
| Send Email | An email is sent to a specified email address. See page 92. |
| Trigger Alarm Output | The alarm output is triggered in the event of an alarm. |

- Confirm the settings by clicking on **Apply** and exit the menu by clicking on **OK**.

Private Zone



Select the camera channel to be processed under "Camera".

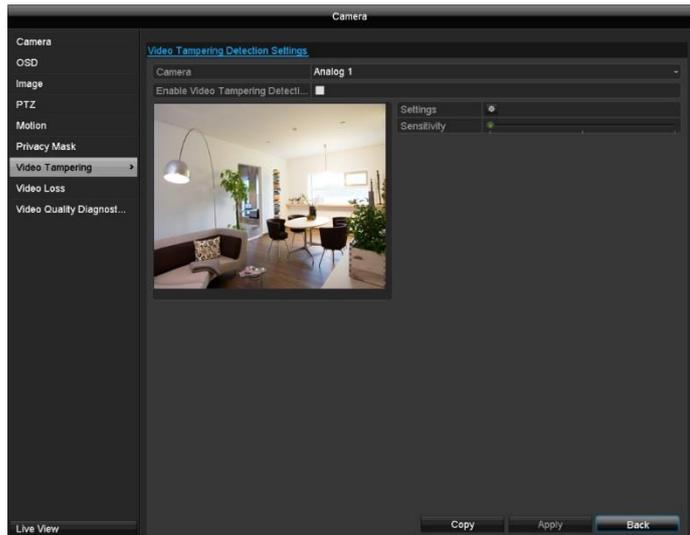
Select the checkbox for activating the **private zone**.

Up to four private zones can be defined per camera. These are created by drawing the zones with the mouse in the preview image.

Using "Clear All", all zones are reset simultaneously. Alternatively, the zones can be cleared individually with the buttons.

| Parameter | Notifications |
|------------------------|--|
| Full Screen Monitoring | The camera is displayed in full screen in live view. |
| Audible Warning | The device emits a repeated signal tone. |

Video Tampering



Select the camera channel to be processed under "Camera".

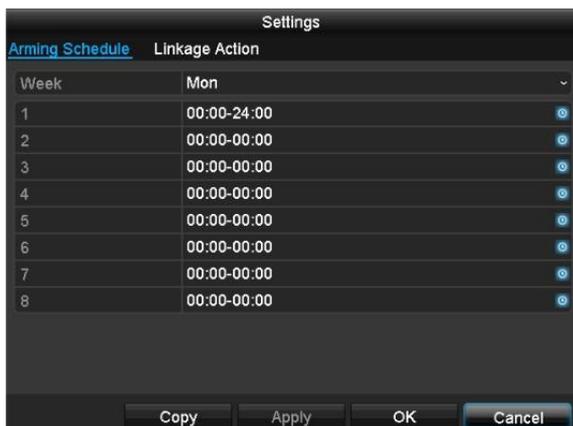
Tick the "Enable Video Tampering Detection" box and define any other optional parameters under "Settings".

The sabotage alarm is activated if there is any tampering with the camera lens (sharpness, dimming).

Arming Schedule

Select the **Arming Schedule** tab.

Here you set the times at which the reactions set in the **Linkage Action** tab are triggered.



1. Select the day and enter the schedule.



Note

Up to eight time slots, between 00:00 and 00:00, can be defined in each case, but the individual time slots must not overlap.

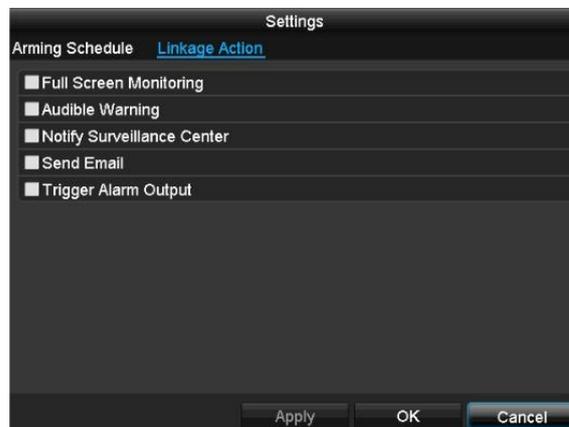
2. Under **Copy**, select whether or not the setting should be applied to every day of the week and the holiday settings.

3. Confirm the settings by clicking on **Apply** and exit the menu by clicking on **OK**.

Linkage Method

Select the **Linkage Action** tab.

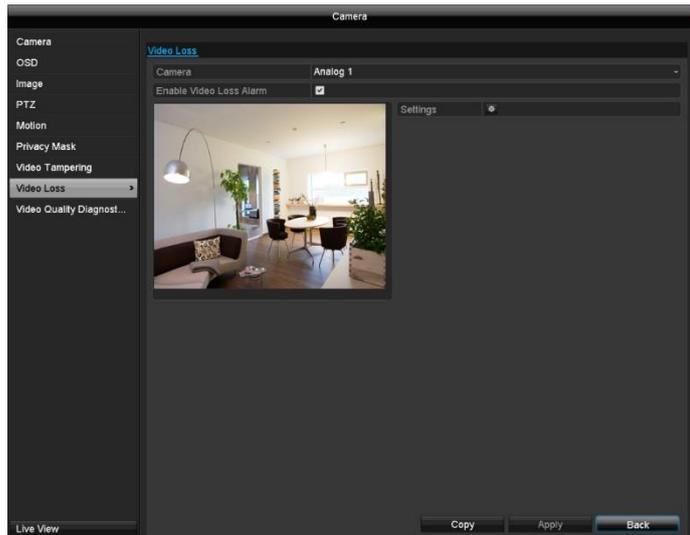
Here you can configure the response of the recorder during an event (e.g. motion detected) by ticking the corresponding box.



| Parameter | Notifications |
|----------------------------|---|
| Full Screen Monitoring | The camera is displayed in full screen in live view. |
| Audible Warning | The device emits a repeated signal tone. |
| Notify Surveillance Centre | The CMS sends out a warning message. |
| Send Email | An email is sent to a specified email address. See page 92. |
| Trigger Alarm Output | The alarm output is triggered in the event of an alarm. |

Confirm the settings by clicking on **Apply** and exit the menu by clicking on **OK**.

Video Loss



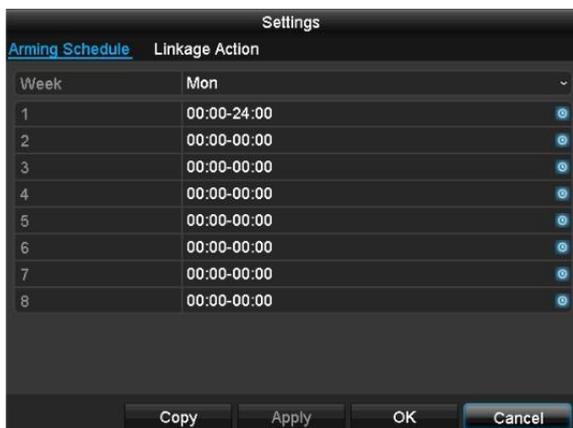
Select the camera channel to be processed under "Camera".

Tick the **Enable "Video Loss" Alarm** box and define any other parameters under **Settings** as required. The Video Loss alarm is activated when there is complete camera failure.

Arming Schedule

Select the **Arming Schedule** tab.

Here you set the times at which the reactions set in the **Linkage Action** tab are triggered.



1. Select the day and enter the schedule.

i Note

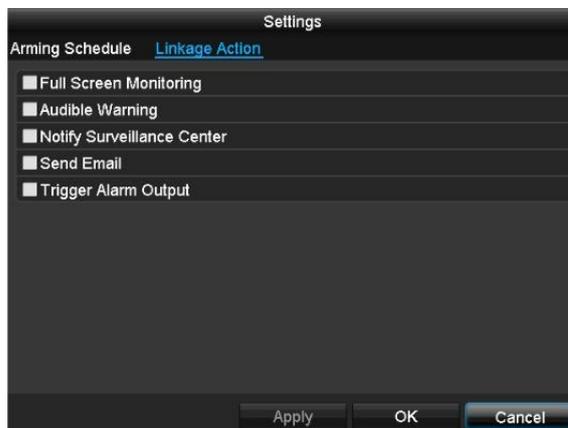
Up to eight time slots, between 00:00 and 00:00, can be defined in each case, but the individual time slots must not overlap.

2. Under **Copy**, select whether or not the setting should be applied to every day of the week and the holiday settings.
3. Confirm the settings by clicking on **Apply** and exit the menu by clicking on **OK**.

Linkage Method

Select the **Linkage Action** tab.

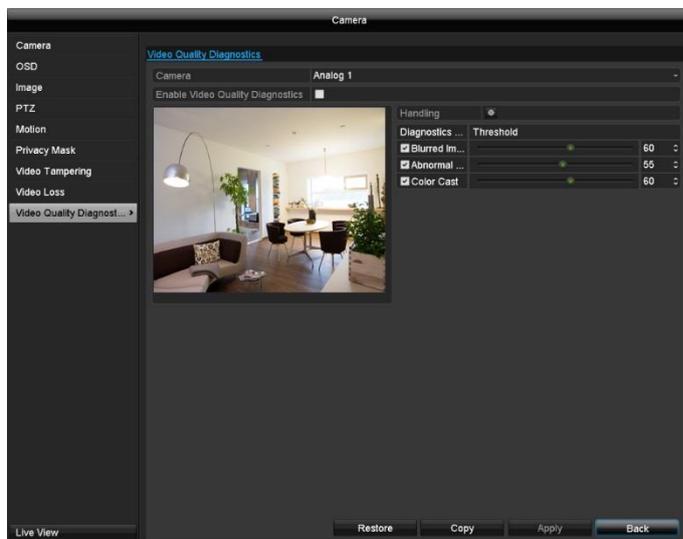
Here you can configure the response of the recorder during an event (e.g. motion detected) by ticking the corresponding box.



| Parameter | Notifications |
|----------------------------|---|
| Full Screen Monitoring | The camera is displayed in full screen in live view. |
| Audible Warning | The device emits a repeated signal tone. |
| Notify Surveillance Centre | The CMS sends out a warning message. |
| Send Email | An email is sent to a specified email address. See page 92. |
| Trigger Alarm Output | The alarm output is triggered in the event of an alarm. |

Confirm the settings by clicking on **Apply** and exit the menu by clicking on **OK**.

Videoquality diagnostics



Select the camera channel to be processed under "Camera".

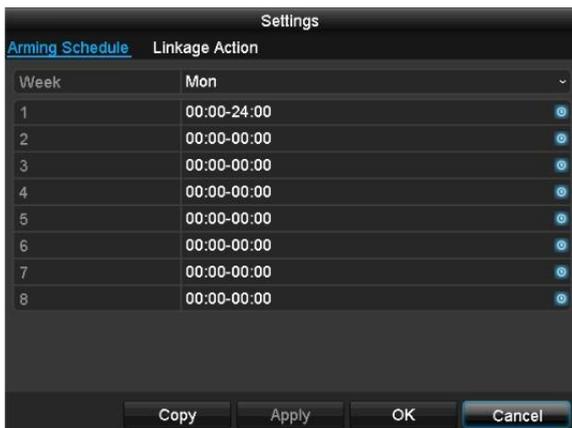
Tick the "Enable Video Quality Diagnostics" box and define any other optional parameters under "Settings".

Video Quality Diagnostics is activated if the limits in the camera image for image sharpness, brightness and colour are exceeded. The limits can be set using the scroll bar. The lower the value, the sooner an alarm is detected.

Arming Schedule

Select the **Arming Schedule** tab.

Here you set the times at which the reactions set in the **Linkage Action** tab are triggered.



1. Select the day and enter the schedule.

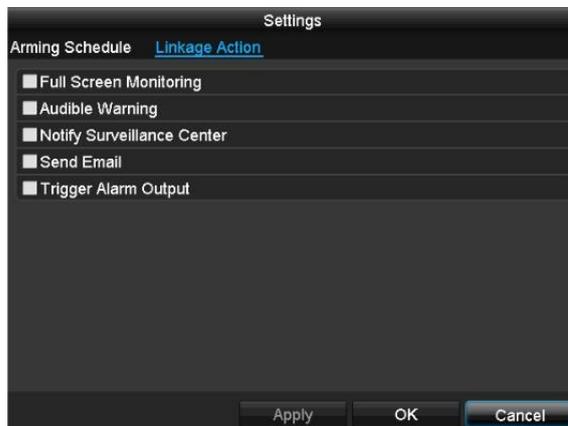
Note
Up to eight time slots, between 00:00 and 00:00, can be defined in each case, but the individual time slots must not overlap.

2. Under **Copy**, select whether or not the setting should be applied to every day of the week and the holiday settings.
3. Confirm the settings by clicking on **Apply** and exit the menu by clicking on **OK**.

Linkage Method

Select the **Linkage Action** tab.

Here you can configure the response of the recorder during an event (e.g. motion detected) by ticking the corresponding box.



| Parameter | Notifications |
|----------------------------|---|
| Full Screen Monitoring | The camera is displayed in full screen in live view. |
| Audible Warning | The device emits a repeated signal tone. |
| Notify Surveillance Centre | The CMS sends out a warning message. |
| Send Email | An email is sent to a specified email address. See page 92. |
| Trigger Alarm Output | The alarm output is triggered in the event of an alarm. |

- Confirm the settings by clicking on **Apply** and exit the menu by clicking on **OK**.

Recording

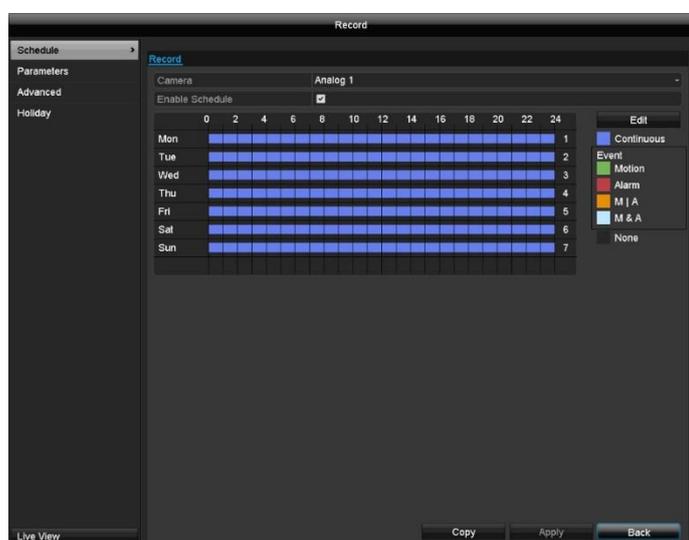
Schedule

Open the main menu and click on Record. The following configuration is available for data recording.

| | |
|-----------|--|
| Recording | Configuration of video stream recording from connected cameras. Continuous data streams are saved on the recorder. |
|-----------|--|

Record tab

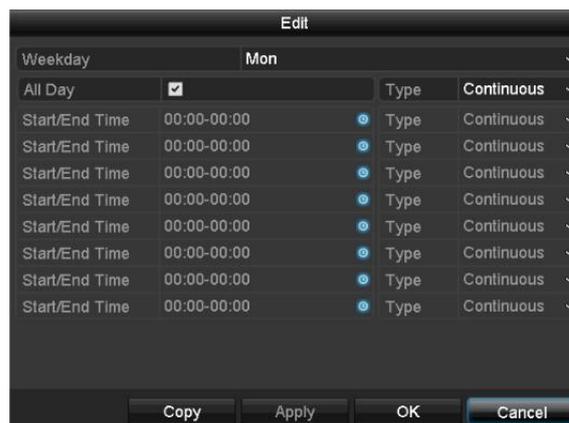
The schedule is used to specify the recording times and triggers (recording type) for the cameras.



On the on-screen display, the hours for each day are listed from left to right, and the days are listed from top to bottom. On the right of the display, the colour key can be seen so, in the time schedule set up, the recording periods are displayed in the schedule in a different colour depending on the 'trigger' (recording type) in question.

| Key | Trigger |
|-----|----------------------|
| | Continuous recording |
| | Motion detection |
| | Alarm |
| | Motion or alarm |
| | Motion and alarm |
| | No selection |

- Select the camera and tick the **Enable Schedule** box.
- Click on a **trigger** and use your mouse to highlight the time period within the schedule.
- Alternatively, click on Edit to configure the type and duration of the schedule down to the minute.



1. In the drop-down menu for "Schedule", select the day to be set.
2. Activate/deactivate "All Day". If "All Day" is activated, you cannot enter specific times as the setting now applies to the whole day.
3. If you wish to enter specific time settings, deactivate "All Day".

i Application example

If you want recording to run from 11:00 to 07:00, you need to set up two time zones:

1. 11:00–24:00
2. 00:00–07:00

4. Specify the recording type in the drop-down menu for "Type":
 - Normal
 - Motion
 - Alarm
 - Motion or alarm
 - Motion and alarm

Note

For "Normal", you define the time period for recording.

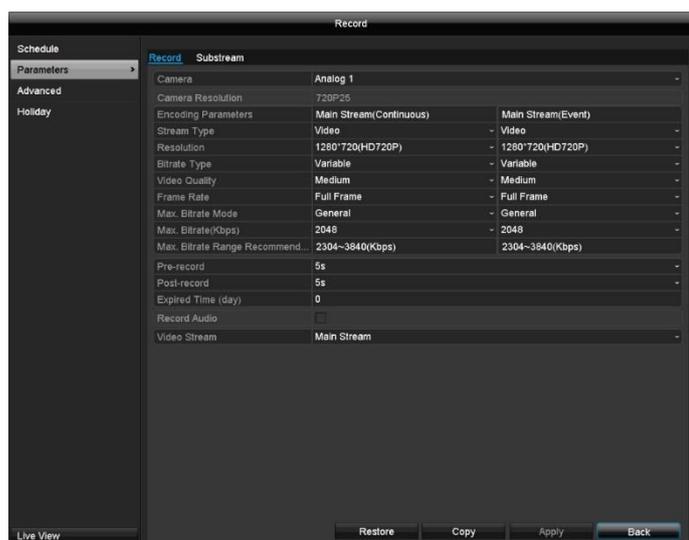
The other triggers, such as motion detection, only trigger recording when the specific trigger has occurred.

- If you are entering time-dependent settings, you can define up to eight time slots, between 00:00 and 00:00 in each case, but the individual time slots must not overlap.
- Click on **Copy** to apply these settings to other days or the entire week.

Finalise your settings on the record screen by clicking on **Apply** and then **OK**.

Stream settings

"Stream settings" is where the quality settings for the individual video streams are set up on the recorder.

**Note**

If it is not possible to change the advanced settings for resolution and bit-rate, this means that the current recorder firmware does not support this function.

There are two types of configuration available:

| | |
|-----------|--|
| Recording | Quality settings for continuous and event-based recording. |
| Substream | Quality settings for the substream, which is used mainly for the live image display. |

Record tab

The following setting options are available in this submenu:

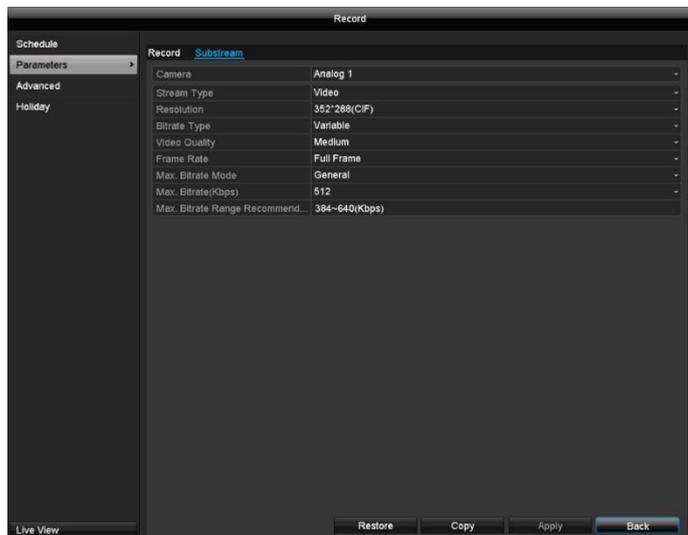
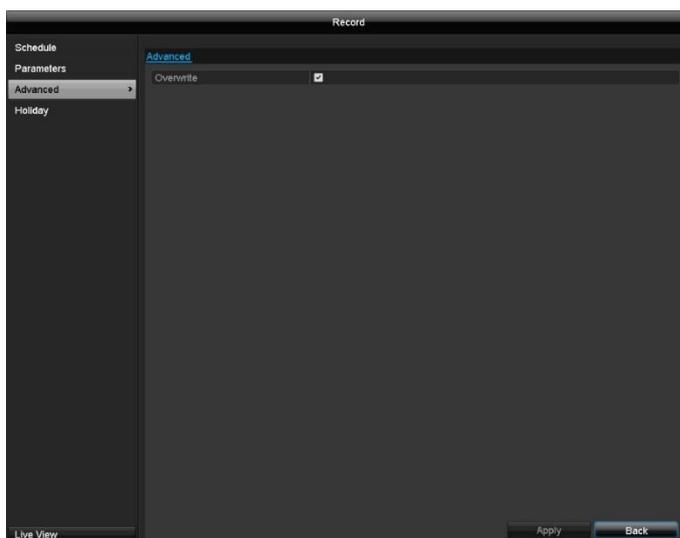
| Parameter | Setting |
|--------------------------------|---|
| Camera | Camera to be set |
| Encoding Parameters | Stream to be set (continuous and event) |
| Stream Type | Predefined video stream |
| Resolution | Resolution of the camera |
| Bit rate | Select a variable or constant bitrate |
| Video Quality | There are various quality levels: +++ : medium quality +++++ : high quality |
| Frame rate | Settings for the stream frame rate |
| Setting Bit rate | General: Pre-defined bit rates Custom (32–3072) |
| Max. Bitrate(Kbps) | Settings for the maximum bitrate |
| Max. Bitrate Range Recommended | Recommended bit rate depending on the set resolution, frame rate etc. |
| Pre-record | Recording period before an alarm (in seconds) |
| Post-record | Recording period after an alarm (in seconds) |
| Expired Time (day) | Setting for the maximum retention time for recorded files |
| Record Audio | Box ticked: recording with audio data |
| Video Stream | Stream type allocated for recording |

Dependent upon the programming, the recorder can record at differing quality levels. The setting "Main Stream (Continuous)" is used exclusively for continuous recording . The setting "Main Stream (Event)" is used for all recordings for the events    .

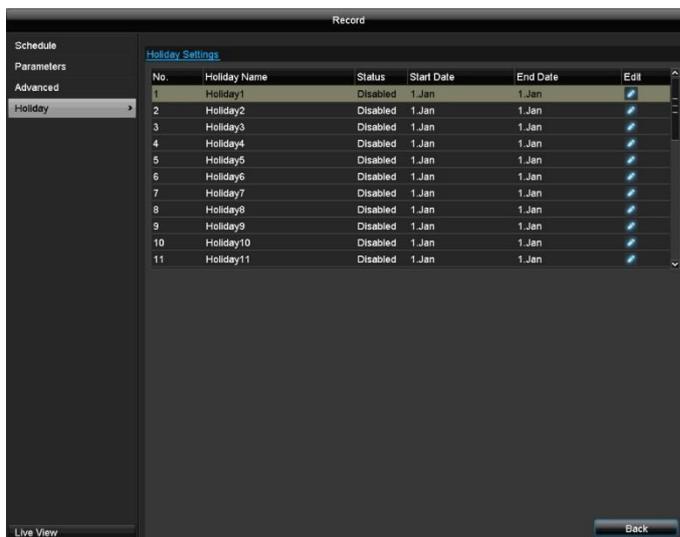
Confirm the settings by clicking on **Apply** and exit the menu by clicking on **Back**.

Note

If an event-supported recording is being configured, the best possible setting in respect of memory usage is if only events are recorded in high quality.

Substream tab**Advanced settings****Overwrite**

Specify whether older recordings should be overwritten when the hard disk drive is full.

Holiday

In this submenu, there are 32 different recording settings for holidays or bank holidays.

The following parameters can be set:

| Parameter | Setting |
|--------------------------------|--|
| Camera | Camera to be set |
| Stream Type | Predefined video stream |
| Resolution | Auto, 4CIF(704x576), CIF(352x288), QCIF(176x144) |
| Bitrate Type | Select a variable or constant bitrate |
| Video Quality | There are various quality levels: +++ : medium quality ++++++ : high quality |
| Frame rate | Settings for the stream frame rate |
| Setting Bit rate | General: Pre-defined bit rates Custom (32-3072) |
| Max. Bitrate(Kbps) | Display of the maximum bitrate |
| Max. Bitrate Range Recommended | Recommended bit rate depending on the set resolution, frame rate etc. |

Confirm the settings by clicking on **Apply** and exit the menu by clicking on **Back**.

Click on the "Edit" icon to apply these settings:

| Edit | |
|--|--------------------------|
| Holiday Name | Holiday1 |
| Enable | <input type="checkbox"/> |
| Mode | By Month |
| Start Date | Jan 1 |
| End Date | Jan 1 |
| <div style="text-align: right;"> <input type="button" value="Apply"/> <input type="button" value="OK"/> <input type="button" value="Cancel"/> </div> | |

| | |
|------------|--|
| Name | Manually enter the name of the holiday or bank holiday |
| Activated | Enable or disable the holiday set |
| Model | By Date/By Week/By Month |
| Start Date | Select the start date/start time |
| End Date | Select the end date/end time |



Note

Configure the schedule after enabling the holiday function. Here a new line "Holiday" appears that can be configured in the same way as week days.



Note

The holiday schedule disables all week time schedules (Mon–Sun).

Confirm your settings by clicking on **Apply** and then **OK**.

HDD

Hard disk drives

**Note**

The device can manage one 2.5" S-ATA hard disk drive.

The installed hard disk drives have to be initialised before the device can be used for recording. It is only then that the device will recognise the hard disk drive.

**Warning**

All data will be deleted from the hard disk drive during initialisation.

Ensure data is backed up promptly.

Installing the hard disk drive

1. Disconnect the device from the mains power and open the cover.
2. Follow the ESD guidelines when handling electronic devices and ensure that they are earthed.
3. Do not open the housing in rooms with carpets or other surfaces that may be electrostatically charged.
4. Avoid bodily contact with all components on the PCB.

**Warning**

If you have any questions about the instructions, or if the instructions do not help you, your specialist installation contractor will be more than happy to help.

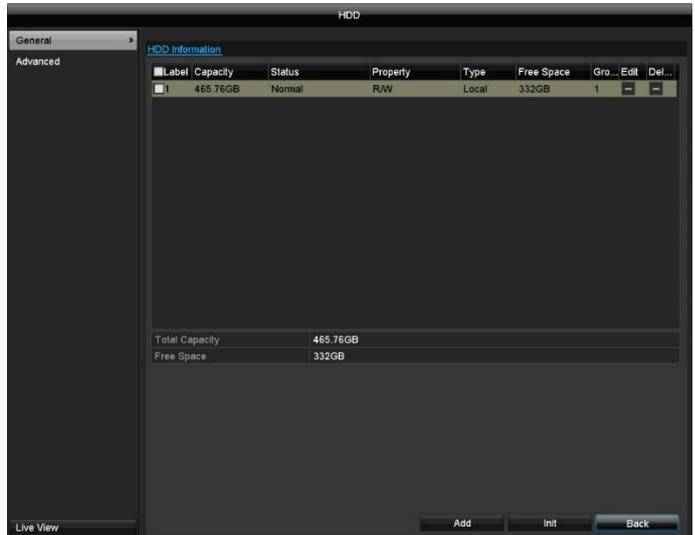
5. Install the hard disk drive and establish the connections.
6. Reattach the housing and connect the device to the mains power supply.

**Note**

If the installed hard disk drive is not displayed, check the connections.

Click on "HDD" in the menu to adjust settings relating to management of the hard disk drive.

General



| HDD Information | Description |
|-----------------|--|
| Label | Shows the internal connection number. |
| Capacity | Hard disk drive capacity (in GB). |
| Status | Shows the current status of the hard disk drives: Initialised Normal Error Standby |
| Property | <ul style="list-style-type: none"> • Read-only: write protection • R/W: read and write |
| Type | Local: device hard disk drive NAS: network hard disk drive |
| Free Space | Shows the approximate amount of free memory for recordings |
| Group | Group ID |
| Edit | Edit HDD group setting (only available in group mode). |
| Delete | Removing the hard disk drive (only available for NetHDD). |

Initialising the hard disk drive

1. Select the hard disk drive by ticking the box.
2. Click on **Init** to start the operation .
3. Click on **OK** to acknowledge the security prompt.
4. The status bar will show the progress of the initialisation.
5. Once the process has finished, the hard disk drive will appear.

Add NetHDD

Additional data storage devices can be added to enable storage across the network.



Warning

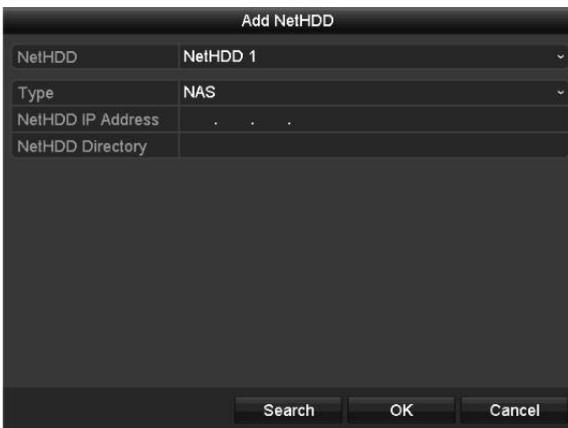
When using NetHDDs, ensure that your network is of a sufficient size.



Note

The playback of recorded data may be slower if you use NetHDDs than if you are using the internal hard disk drives.

Click on **Add** to add a NetHDD.



| | |
|------------------|--|
| NetHDD | Choose from eight NetHDDs. |
| Type | NAS: For this setting, your network storage must support the NFS file system. IP SAN: For this setting, your network storage must support the iSCSI protocol. |
| IP Address | Enter the network storage IP address. |
| NetHDD Directory | Enter the storage path or iSCSI target. |

Click on **Search** to identify the network storage and then click on **OK** to add the NetHDD.

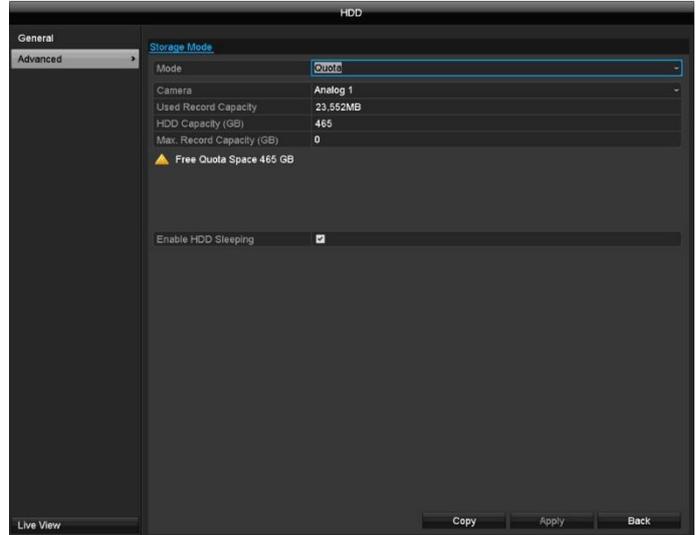
The NetHDD must be initialised before use.

Advanced settings

Here you can define the settings for the storage mode.

Mode: Quota

In this mode, video data is divided between the total number of data storage devices connected and written onto them.

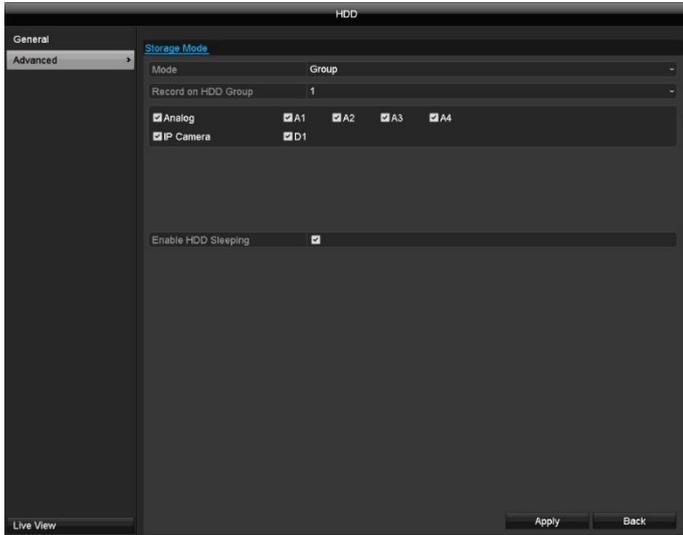


| | |
|---------------------------|--|
| Camera | Selection of the camera channel to be processed |
| Used Record Capacity | Video storage space currently in use on the linked data storage devices. |
| Used Picture Capacity | Picture storage space currently in use on the linked data storage devices. |
| HDD Capacity (GB) | Total available hard disk drive capacity (in GB). |
| Max. Record Capacity (GB) | Specify the maximum video recording size on the linked data storage devices for each camera. |
| Enable HDD Sleeping | When this function is activated, idle hard disk drives go into standby mode. |

1. Use **Copy** to specify if the setting is to be applied to all cameras.
2. Confirm the settings by clicking on **Apply** and exit the menu by clicking on **OK**.

Mode: Group

In this mode, video data can be specifically (and also redundantly) stored on selected data storage devices. Only one group of hard disk drives is available for recorders TVVR33004 and TVVR33008.



| Parameter | Setting |
|---------------------|--|
| Record on HDD Group | Select HDD group. |
| Camera | Select which cameras should be stored in the group currently selected. |
| Enable HDD Sleeping | When this function is activated, idle hard disk drives go into standby mode. |

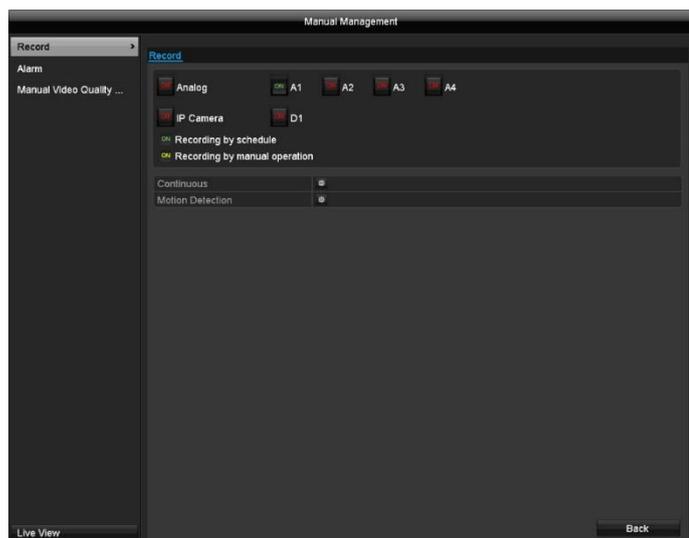
Manual

Recording

Press the REC button or navigate to **Manual Management** in the main menu to start manual picture/video recording.

If a recording is started manually, it also has to be stopped manually. All manual recordings will be deactivated when the recorder is rebooted.

Click on the "Record" submenu.



Select the settings for all cameras. Click on "Off" or "On" to change the settings.

"On (green)" → "Off (red)"
Manually stop recording

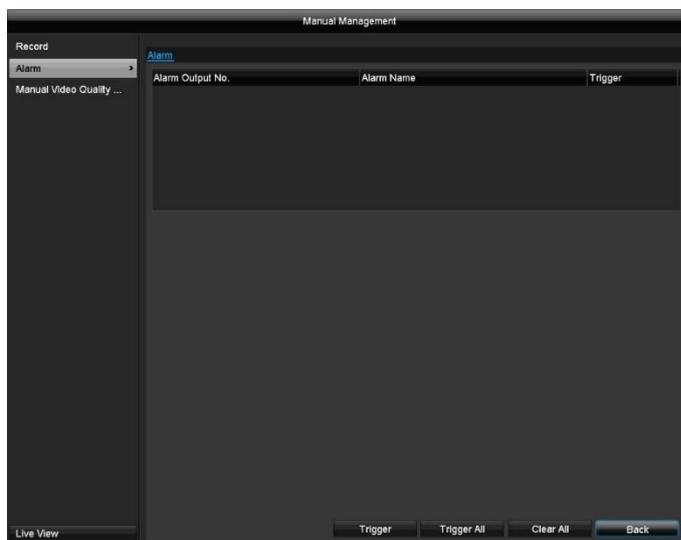
"Off (red)" → "On (yellow)"
Manual continuous recording

"On (yellow)" → "Off (red)"

Manual continuous recording is stopped and if a schedule has been configured for the camera, it will be activated automatically (green).

Alarm

Here, select the alarm output which should be switched in the event of manual recording.



You can switch several alarm outputs in the event of manual recording.

Select **Trigger** to activate the selected alarm output.

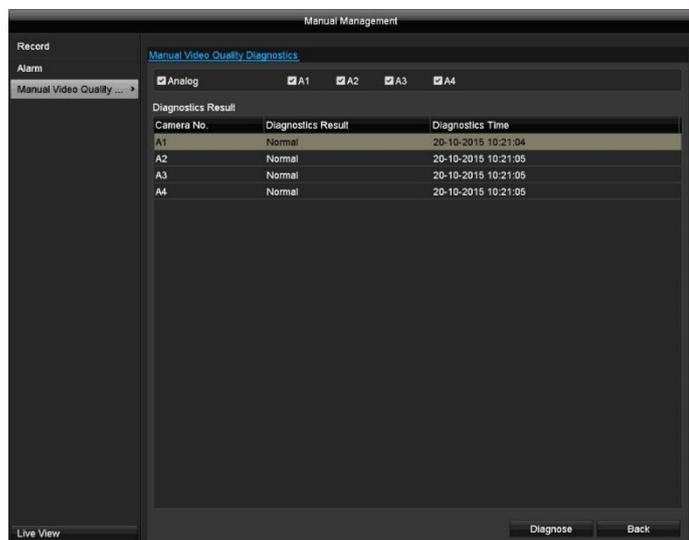
Click on **Trigger All** to activate all of the alarm outputs.

Click on **Clear All** to remove the settings.

| Parameter | Description |
|------------------|---|
| Normal | Click on the icon to activate continuous recording for all channels for the whole day. Click on "Yes" to confirm your selection. |
| Motion detection | Click on the icon to activate motion detection for all channels for the whole day. Click on "Yes" to confirm your selection. |

Manual Video Quality Diagnostics

Here, the cameras to be investigated using Manual Video Quality Diagnostics can be selected. Be aware that the diagnostics function for each channel must be switched on and configured under the menu "Camera" in order to do this.



By pressing the "Diagnose" button, manual analysis is started. Adjust the settings under the Camera menu if the diagnose result produces an error message (blurred image, colour cast etc.) even if the image settings are correct.

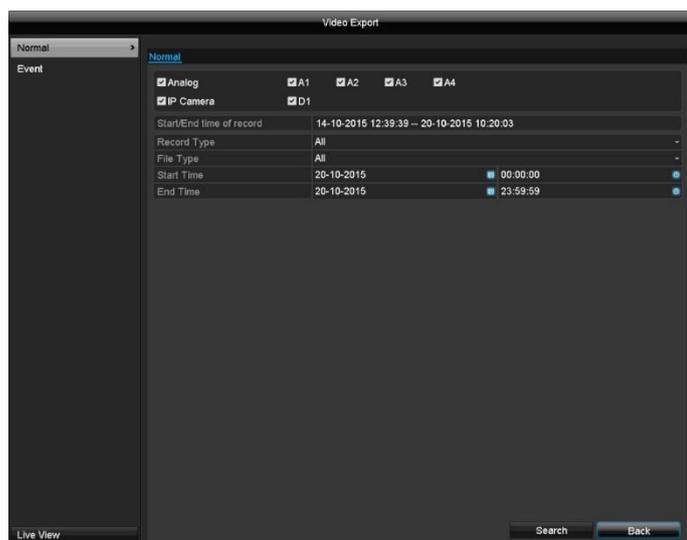
The diagnose result "Normal" indicates a correct camera image.

Video Export

In the menu, go to **Video Export** to export recorded video data from the recorder. The following options are available:

| | |
|--------|--|
| Normal | Export video data which was recorded with continuous record. |
| Event | Export video data which was recorded with event record. |

Normal

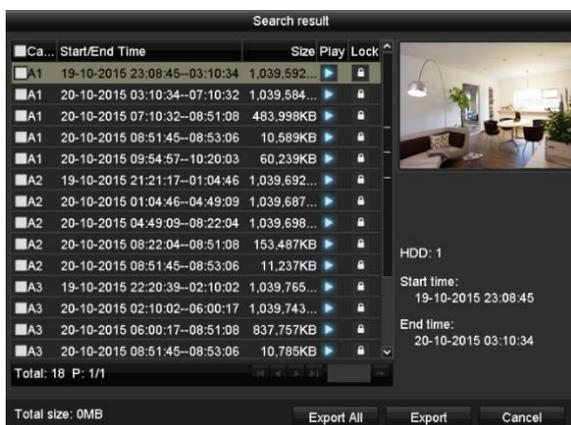


i Note

The export function is used to store important recordings on connected external media, such as:

- USB media
- USB hard disk drives
- DVD writers

1. Enter the parameters.
2. Click on **Search** to start the search and the events screen will appear.



- The file size of each of the recordings and the total size of all recordings found are displayed.
- Click on  to view the corresponding recording.

- Click on  to lock and unlock a file. Locked files can no longer be overwritten by the system.

3. Click on **Export** to go to the Export screen.



1. Select the connected medium to be used for storage from the drop-down menu.
2. If the medium is not displayed in the list, click on **Refresh**.
 - If the medium is still not displayed in the list, disconnect it from the device and then reconnect it. See also the manufacturer's specifications.
3. Click on **Export** to start exporting. The progress of the storage process will then be displayed.

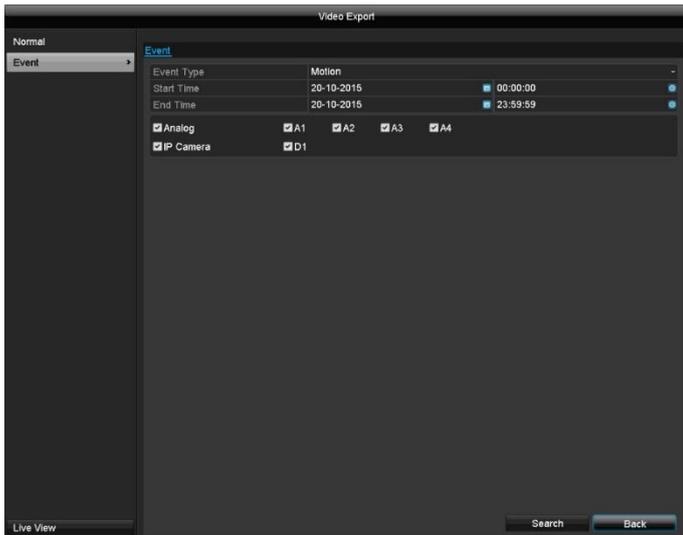
i Note

Once the storage process is completed, you can select the data on the medium and play it back on the player (which has to be exported separately). This way you can check that the export was successful.

i Note

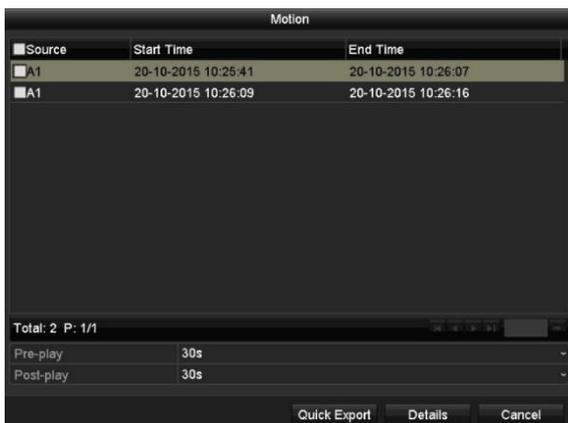
Pre-play recordings can only be viewed if recording was started before the alarm.

Event



Define the period of the recordings to be searched for using the "Start Time" and "End Time" selection fields. Select the camera by ticking or unticking the box and then click on **Search**.

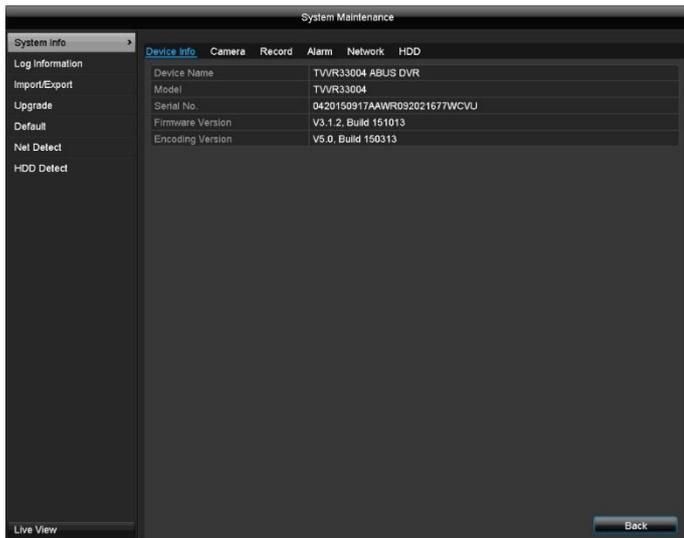
For both types of event, the following window will appear after clicking on the **Search** button:



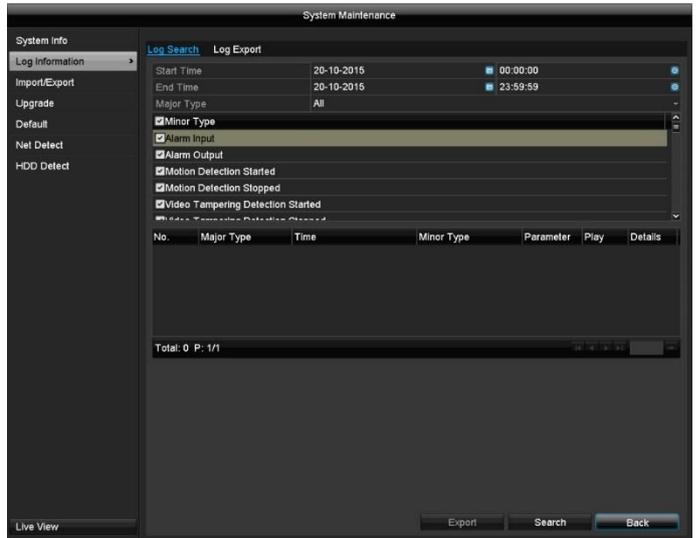
Select the files to be exported by ticking or unticking the box. Under "Pre-play" and "Post-play", you can set the time before and after the alarm, which allows you to define the length of the video you export.

Click on **Details** to view the selected video. See **NORMAL** for more information about the **Details** window.

Maintenance



Log Information



Note
This menu is used for device maintenance and should only be used by experienced users.

Note
You can search for "events" according to the following main types/events/parameters:

- All
- Alarm
- Warning
- Operation
- Information

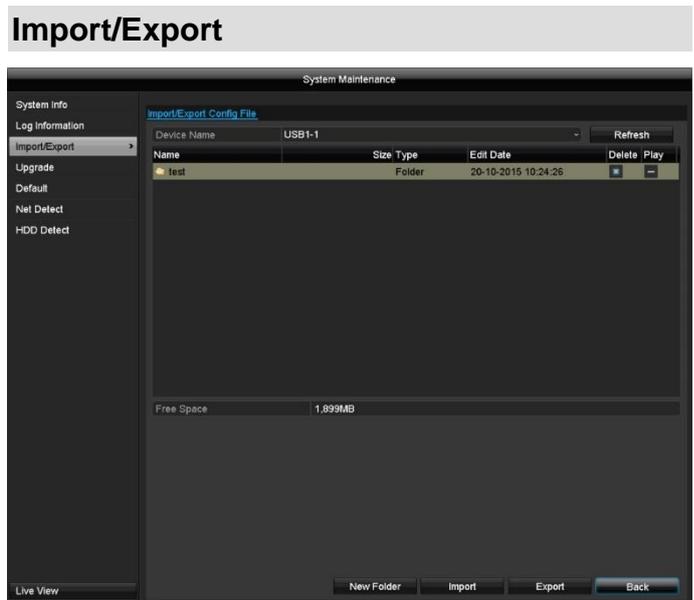
| Menu | Setting |
|-----------------|---|
| System Info | Device Info (Serial No., Firmware Version etc.) |
| Log Information | In Log Information (=log file), you can search for recordings or information (S.M.A.R.T. hard disk drive status) by certain criteria, such as alarm, exception, operation or information. |
| Import/Export | Import and export settings |
| Upgrade | Performs a firmware upgrade |
| Default | Resets the system |
| Network | Displays the transmission and reception rate of the recorder |
| S.M.A.R.T | Checks the hard disk drive for errors |

| Major Type | Filter2 |
|------------|--|
| All | - |
| Alarm | <ul style="list-style-type: none"> • All • Motion detection Start/stop • Start/Stop Video Tampering Detection |
| Warning | <ul style="list-style-type: none"> • All • Video Signal Loss • Illegal Login • HDD Full • HDD Error • IP Conflicted • Network Disconnected • Exception Recording • Video input/output signals not equal • Recording Buffer |

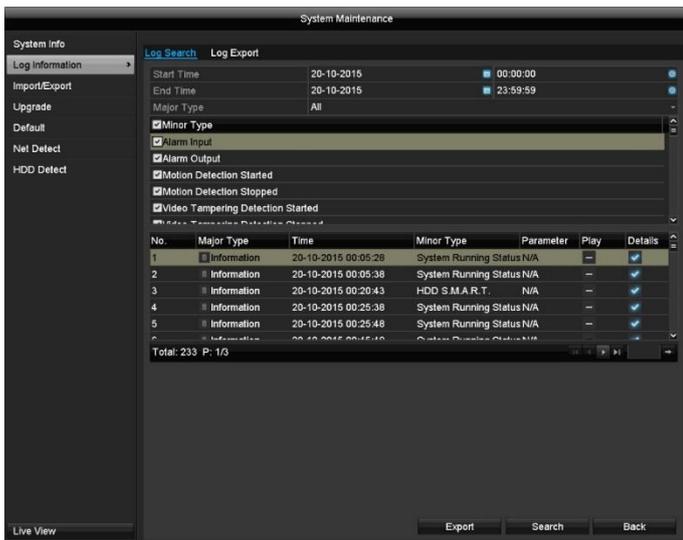
System Info

Note
The information menu shows the technical data for the device and information on the various settings of the cameras, recording, alarm, network and HDD.
This can be useful for support queries, for example.

| | |
|-------------|--|
| Operation | <ul style="list-style-type: none"> • All • Power On • Local: Unscheduled Shutdown • Local: Shutdown, Reboot, Login, Logout • Local: Change Settings • Local: Upgrade • Local: Start Recording |
| Information | <ul style="list-style-type: none"> • All • HDD Information • HDD S.M.A.R.T. • Start Recording • Stop Recording • Delete Expired Record |



1. Select the event you wish to search for in the log and then select a sub-parameter.
2. Enter the date and time under Start Time and End Time, then click on **Search**.
3. The results will then be displayed:



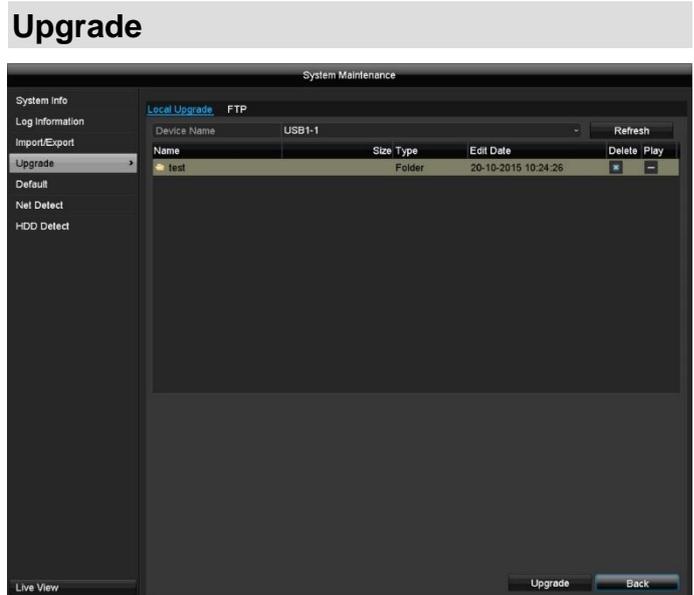
- You can change the page using the navigation bar:



Note
 To scroll forwards or backwards press (3) or (2).
 To jump to the first or last page press (4) or (1).
 To go to a specific page number enter it in field (5) and confirm by clicking on (6).

- Click on the "Details" icon for more information.
- Click on the "Play" icon to start the recording for the event as required.
- Click on **Export** to save the log file on a USB medium.

Note
 The configuration data contains all of the settings for the device that have been adjusted since it was started up. This data can be saved on a USB medium and then used to configure another device in exactly the same way, for example.



Note
 Devices can be upgraded from a USB medium or via the network with FTP.

- Copy the upgrade file with the *.mav file extension onto the main directory of a USB stick.
- Insert the USB stick into one of the device's USB ports.

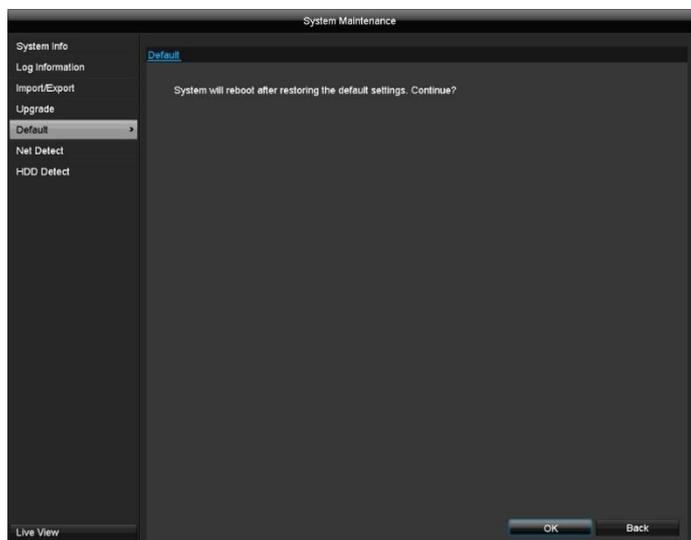
1. Select the USB port, clicking on Refresh, if necessary.

2. Select the upgrade file and click on Upgrade.
3. Wait until the device reboots.
4. If necessary, check the firmware status under Information in the Maintenance menu. Performing a system reset.

Note
Upgrades via FTP are carried out in the same way as detailed above.

- The PC must be on the same local network.
- Set up a PC as an FTP server.
- Enter the IP address of the FTP server .

Default



Note
This process involves the device being reset to the default factory settings.

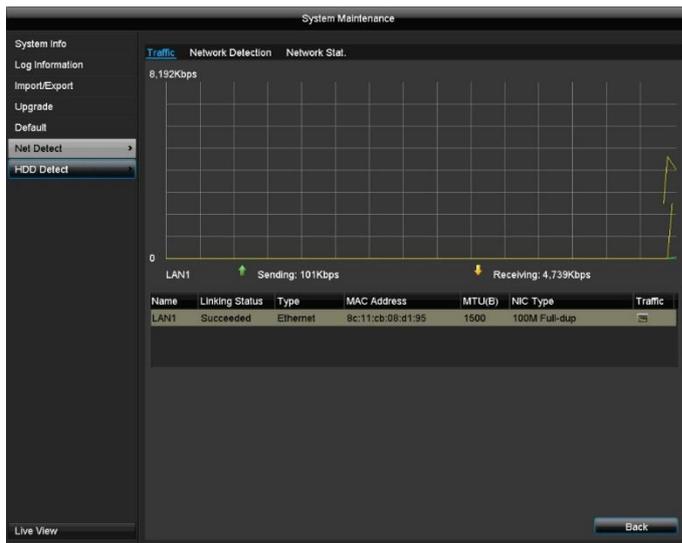
Warning
All settings adjusted since the device was started up will be deleted (cameras, recording settings, PTZ, alarms etc.)
Avoid loss of data by saving the settings beforehand. It can be re-imported once the system has been reset.

Network

Information regarding the network traffic and network interfaces is shown here.

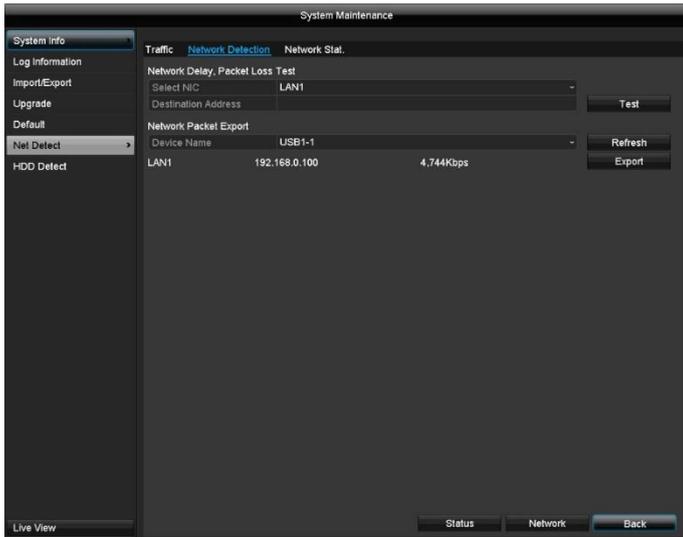
Traffic tab

The network graphs can be used to measure continuous traffic on the recorder. The amount of data sent and received is shown in graph form. Depending on the network settings, the status and information for one or two network connections is shown in the field underneath the graph.



| | |
|-----------|---|
| Sending | Shows the amount of data (in Mbit/s) currently being sent out by the recorder. The value increases as more users access video streams from the recorder over the network (web, app, PC application and network storage). Once the recorder limit value has been reached or exceeded, it will no longer be possible for all requested streams to be displayed. |
| Receiving | Shows the amount of data (in Mbit/s) currently being received by the recorder. The value increases as more IP cameras are added and as the bitrate of the camera stream is set to be higher. Once the recorder limit value has been reached or exceeded, the recorder will switch off camera channels. |

Network Detection tab



Under "Network Delay, Packet Loss Test", you can check the connection to another device, such as a computer ('pinging'). Enter the network address of the device to be checked (e.g. 192.168.0.25) and click on **Test**.

Information on two parameters will appear:

| Parameter | Setting |
|-------------------|---|
| Average delay | The time the pinged device needs to reply. |
| Packet loss rate: | Displays the percentage of packets that were not transmitted. |

i Note

If the packet loss rate is high, we recommend that the "Network Delay, Packet Loss Test" is repeated.

i Note

If the packet loss rate is still high, you should check that the network cables are correct and not damaged.

The higher the packet loss rate, the poorer the connection between the pinged device and the recorder.

Under "Network Packet Export", the settings of the individual connections can be exported according to the setting of the connection.

1. For "Device Name", select a storage medium to save the settings to.
2. Click on **Export**.

After the progress display finishes and initialisation is successful, an information window will appear. Close it by clicking on **OK**.

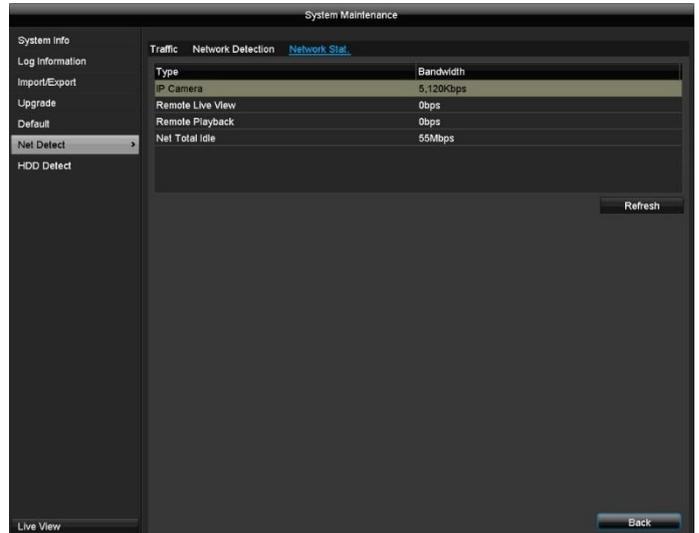
Click on **Status** to display the status of the LAN connections (connected/not connected).

- Click on **Net Detect** to change your network settings.

i Note

This view allows for the analysis of network and performance problems with the recorder.

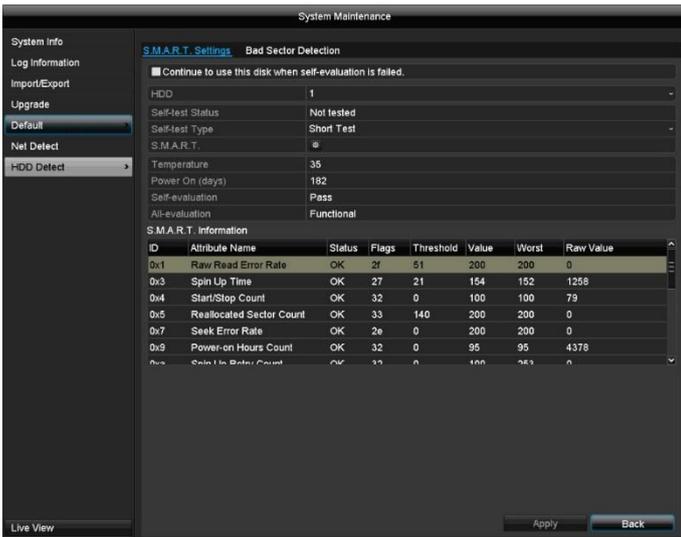
Network Stat. tab



The bandwidth used by the device is displayed under this tab.

You can refresh the data by clicking on **Refresh**.

S.M.A.R.T



- You can specify which alarms will inform you of hard disk drive errors.

To do this, open "Exception" in the "Settings" menu.

Shutdown



Click on the "HDD Detect" submenu.

This submenu gives you the option to check your hard disk drive for errors.

i Note

- Select **Lock** to lock the operating menu.
- Select **Shutdown** to switch the device off.
- Select **Reboot** to reboot the system (switch off and back on).

| | |
|---------------------|--|
| HDD | Selection of the hard disk drive to be processed |
| Self-test Status | Shows the status of the current self-test |
| Self-test Type | Select the type of self-test Short Test/Expanded Test/Conveyance Test |
| S.M.A.R.T | Click on the icon to start the self-test |
| Temperature (°C) | Shows the hard disk drive temperature |
| Power On (days) | Shows the operating days of the hard disk drive |
| Self-evaluation | Shows the status of the self-evaluation |
| Complete evaluation | Shows the status of the evaluation |

Confirm the settings by clicking on **Apply** and exit the menu by clicking on **OK**.

Checking the hard disk drive status

You can check the status of each hard disk drive in the "System Maintenance" menu. The S.M.A.R.T (Self-Monitoring, Analysis and Reporting Technology) information is stored in the log data.

- Open the log file and search by information/S.M.A.R.T. Hard disk drive. Setting up the hard disk drive alarms

Fault rectification

Before contacting the Service department, read the following information to determine the possible cause of any fault.

| Fault | Cause | Solution: |
|---------------------------------|--|--|
| No power | Power cable not connected | Connect the power cable properly to the socket |
| | Power switch at OFF | Set power switch to ON |
| | No power supplied from socket | If necessary, use another device at the socket |
| No picture | The screen is not set to receive | Set correct video input mode, until an image is received from the recorder |
| | Video cable is not connected properly | Connect the video cable properly |
| | The connected monitor is switched off | Switch on monitor |
| Hard disk drive not functioning | Connection cable is not connected properly | Connect the cable properly |
| | Hard disk drive faulty or incompatible with the system | Replace the hard disk drive with a recommended hard disk drive |
| USB connection not functioning | Device is not supported | Connect correct USB medium, USB 2.0 |
| | USB Hub was used | Connect USB medium directly |
| Network access not possible. | Network cable connection loose | Insert network cable. |
| | Network settings (DCHP, IP address etc.) incorrect | Check and, if necessary, correct the network configuration. |
| Recording is not possible | No HDD, or HDD not initialised | Install and initialise hard disk drive |
| Sudden switch-off | The internal temperature of the device is too high | Clean the device and/or remove any objects impeding the ventilation |

Cleaning and care of the device

Note

- The device is maintenance free.
- Protect the device against dust, dirt and damp.

Technical data

Subject to technical changes and correction without notice.

| ABUS video recorder | TVVR33004 | TVVR33008 |
|--|---|--|
| Video compression | H.264 | |
| Camera inputs | 4 x analogue HD/analogue 1 x network camera | 8 x analogue HD/analogue 2 x network camera |
| Monitor outputs | 1x VGA, 1x HDMI | |
| Operating mode | Triplex | |
| Resolution (Live view) | HDMI/VGA 1920*1080/60 Hz, 1280*1024/60 Hz, 1280*720/60 Hz, 1024*768/60 Hz | |
| Resolution @ frame rate per Camera (recording) | 1920 x 1080 @ 12.5 fps, 1280 x 720 @ 25 fps 640 x 480 @ 25 fps, 704 x 576 @ 25 fps, 352 x 288 @ 25 fps | |
| Compression levels | 6 | |
| Post-alarm memory | 0–30 sec./5–900 sec. | |
| Storage medium | 1 x 2.5" S-ATA HDD | |
| Storage | 2 x USB 2.0 | |
| Views | 1 / 4 / 6 / 8 / 9 | |
| Recording modes | Manual, time schedule, motion detection, alarm | |
| Search modes | By event, date and time, S.M.A.R.T. | |
| User levels | 2 (max. 31 users) | |
| Network connector | 1 x RJ45 10/100 Mbps | |
| Simultaneous network access | 128 camera connections | |
| Network functions | Live view, playback, data export | |
| DDNS | ✓ | |
| NTP | ✓ | |
| Alarming | Acoustic warning, OSD signal, email, CMS | |
| Controls | USB mouse | |
| OSD languages | English, German, French, Dutch, Danish, Italian, Polish, Spanish, Swedish | |
| Power supply | 12 V DC | |
| Power consumption | <15 W (without hard disk drive) | |
| Operating temperature | -10°C ~ +55°C (14°F ~ 131°F) | |
| Dimensions (WxHxD) | 200 x 50 x 200 mm | 285 x 50 x 210 mm |
| Weight | ≤ 0.55 kg without hard disk drive | ≤ 0.95 kg without hard disk drive |
| Certifications | CE, REACH, Law Sargozy, C-Tick | |

HDD storage capacity

In addition to the physical storage capacity of the hard disk drive used, the storage space required for recording and monitoring depends on the resolution set as well as the bit rate of the recording.

On the CD included in the delivery, there is a calculator for working out necessary used storage on a hard disk drive. In addition, these software packages can also be found on our homepage for download.

Overview of connection combinations

It is possible to connect a second monitor as a duplicate. Use the table below to find out what combinations are possible. A tick indicates that the combination is possible, a cross shows that it is not.

| VGA + HDMI | VGA only | HDMI only |
|------------|----------|-----------|
| ✓ | ✓ | ✓ |

Disposal

Notes on EC directives for waste electrical and electronic equipment

For the protection of the environment, at the end of its useful lifespan, the device may not be disposed of in household waste. Disposal can be carried out at suitable national collection points. Obey local regulations when disposing of material.



Dispose of the device in accordance with EU Directive 2002/96/EC - WEEE (Waste Electrical and Electronic Equipment). If you have any questions, please contact the municipal authority responsible for disposal. Information on collection points for waste equipment can be obtained from the local or district authorities, local waste disposal companies or the dealer.

Notes on RoHS EU Directive

The device complies with the RoHS directive.

Compliance with the RoHS directive means that the product or component contains none of the following substances in higher concentrations than the highest concentrations in homogeneous materials, unless the substance is part of an application that is excluded from the RoHS Directive:

- a) 0.1 % lead (by weight)
- b) Mercury
- c) Hexavalent chromium
- d) Polybrominated biphenyl (PBB) and polybrominated diphenyl ether
- e) 0.01 % cadmium (by weight).

Glossary

Technical terms used

16:9

Cinema orientated aspect ratio for wide-screen displays.

Screen diagonal

Size information for displays: Distance between the bottom left-hand corner to the top right-hand corner – in inches or centimetres.

Browser

Program for viewing websites on the World Wide Web.

CIF

'Common Intermediate Format'.

Originally intended for conversion of PAL to NTSC standard. CIF equates to a video resolution of 352 x 288 pixels, 2 CIF 704 x 288 pixels, 4 CIF 704 x 576 pixels.

DDNS

'Dynamic Domain Name System Entry'

A network service that keeps and updates the IP addresses of its clients in a database.

DHCP

'Dynamic Host Configuration Protocol'

A network protocol that enables the automatic incorporation of devices (clients) into existing networks. As such, DHCP servers (such as internet routers) allocate the IP address, the network mask, the gateway, the DNS server and, if necessary WINS server automatically. The client only has to be set to obtain the IP address automatically.

Domain

Domains (name space) that identify Internet pages (e.g. www.abus-sc.de).

Dual stream

Dual stream designates a video transmission method. A high resolution recording is made along with a low resolution transmission, e.g. via the network.

DVR

Digital Video Recorder; a device for recording various video and audio sources (analogue, digital). The data is compressed for recording and stored on hard disk drives.

CVBS

"Colour, Video, Blanking and Synchronisation" signal. The most simple variant of video signals, also called "Composite Signal". Picture Quality is comparatively low.

H.264

(MPEG-4 AVC); standard for high-efficiency compression of video signals. Used in such things as Blu-ray discs or video conferencing systems.

HDD

'Hard Disk Drive', hard disk (magnetic disk store)

Digital data store in computers or NVRs.

GIGABYTE

Unit of storage capacity for storage media (HDD, USB, SD/MMC cards).

HDVR

Hybrid DVR, DVR for recording from analogue cameras and network cameras.

http

'Hypertext Transfer Protocol';

A process for data transfer across networks. Mainly used for the presentation of websites in a browser.

INTERLACED

Line skip procedure

IP address

An address on a computer network based in the internet protocol (IP), this enables various devices to be addressable on the network and individually accessible.

JPEG

Low-loss compression process for photos. Most digital cameras store their pictures in JPEG format

MPEG

Abbreviation for Moving Picture Experts Groupage

This is used as an international standard for the compression of moving pictures. On some DVDs the audio signals are compressed and recorded in this format.

NTP

Network Time Protocol

A process for time synchronisation across networks. Also SNTP (Simple Network Time Protocol) that represents a simpler form.

NTSC

Colour television standard in the USA. The process differs in certain details from the European PAL system: An NTSC full screen consists of 480 visible lines and a total of 525 lines. Sixty half images are displayed per second. Compared with PAL, the system is more susceptible to colour distortions.

PAL

"Phase Alternating Line"; European colour TV system. It uses 576 visible picture lines, with the lines used for management signals, a full screen consists of 625 lines. Fifty half images are displayed per second. Its colour signal phase position changes from picture line to picture line.

PANEL

Interior working of a flat display (the terms LCD or plasma panel are used).

PC

A PC can be used as a remote access point with the software supplied or with a browser.

Pixel

"Picture element". Image point, image element refers to the smallest unit of a digital image transmission or display.

PIP

"Picture in Picture". Abbreviation for the "picture-in-picture" function, where two signal sources can be seen on the screen at the same time. When this occurs, the second signal source is placed over the first one.

PPPoE

'PPP over Ethernet' (Point-to-Point Protocol)

Network transmission process for establishing connection via dial-up lines that are used with ADSL connections, for example.

PROGRESSIVE

Scanning by line or image display, as opposed to line skip or "Interlaced".

RTSP

'Real-Time Streaming Protocol'

Network protocol for the control of continuous transmission of streams or software via IP-based networks.

SNMP

'Simple Network Management Protocol'

A network protocol that regulates the communication between the monitored devices and the monitoring station. Therefore, with appropriate software, the device status can be monitored.

USB

'Universal Serial Bus'

Serial bus link for the connection of, among other things, storage media in operation. Maximum usable data rate for USB 2.0: approx. 320 Mbit/s (approx. 40 MB/s).

VGA

"Video Graphics Array"" For PCs, the usual interface for analogue video signals – usually involves RGB signals.

INCH

Measurement of screen diagonals. An inch is equal to 2.54 centimetres. The main typical sizes of 16:9 displays: 26 inch (66 cm), 32 inch (81 cm), 37 inch (94 cm), 42 inch (106 cm), 50 inch (127 cm), 65 inch (165 cm).

About the internal hard disk drive

The internal hard disk drive (HDD) is very sensitive. Operate the device in accordance with the following instructions to avoid hard disk drive faults. Important recordings should be backed up on external media to avoid accidental data losses.

i Note

- Do not move the device during operation.
- Dampness inside the device can condense and cause the hard disk drive to malfunction.
- When the device is switched on, never remove the mains connector plug from the socket or interrupt the power supply by tripping the safety switch.
- Do not move the device immediately after switching it off. To move the device carry out the following steps.
 1. Wait at least two minutes after the OFF notification (device display).
 2. Unplug from the mains.
 3. Move the device.
- If there is a power cut whilst the device is operating, data on the hard disk drive can be lost. Use a UPS.
- The hard disk drive is very sensitive. Improper operation or an unsuitable environment could damage the hard disk drive after a number of years of operation. Indications of this are playback stopping unexpectedly and visible mosaic effect in the image. Under certain circumstances there is no indication of a defective hard disk drive.
- If there is a defect, no playback of recordings is possible. In this case the hard disk drive must be replaced

**4-/8-Channel Analogue
HD Video Recorder**

TVVR33004 / TVVR33008

Manufacturer
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